

Winter 2026 – Registration for swimmers who have a disability

If you are experiencing **ANY** symptoms (no matter the illness), **please do not come to the pool.**

Priority in our programs is always given to swimmers who have a disability and siblings.

Virtual registration via MS Teams for Winter swim programs is on **Monday, December 8th.**

What is MS Teams? MS Teams is a cloud-based video conferencing service we can use to virtually meet with you - either by video or audio-only or both. Click on the meeting invite URL that we (the host) will share with you via email. Open the MS Teams app. Approve the request for permission to use your computer's audio and camera.

Please follow the steps below to register for a Winter program:

1. Please return to the previous page and click on the **“Enter our Winter Lottery” link – deadline to enter before 9:00 am on Monday, November 24.**
2. You will receive an email **sent to the email address you provided**, by Thursday, November 27 indicating an approximate time to be connected through the MS Teams link (URL). When you sign onto MS Teams you will be placed in a waiting room (lobby) until the registration administrator admits you to the appointment.
3. Our Winter schedule will be available on this website by Monday, December 1. Please return to our online registration page and click on the **“Register for our programs”** icon. Choose the **“Activities”** icon and then scroll down to find the level(s) you’re looking for to view the Winter class schedule(s) and cost(s).
4. Anyone wishing to register for any of our swim programs must have an online account. Click on the “Register for our Programs” icon to “Create an Account”. Click the yellow “Sign In/Up” button to start setting up your account. Enter an adult first and then click on “Create account and add family member” to add your child/ren. Please be sure to check off the two boxes “Periodic emails and mail updates” to receive future communication regarding program information.
5. As an enhanced security measure, customers creating **“NEW Accounts”** will receive an email after setting up their account to verify their email address in order to activate the account. If you miss completing this final step, you will not be able to proceed with any online registrations.
6. Please be prepared to pay for your program (Visa, MasterCard, or American Express are accepted). You will receive an email confirming your enrolment and can print or save your receipt.

We hope that you can attend the virtual registration via MS Teams. We may not be able to accommodate requests made after December 10. If you are not able to come to registration, please go to www.hollandbloorview.ca/swim and click on the “I cannot attend virtual registration via MS Teams” link to view your options.

