

Holland Bloorview
Kids Rehabilitation Hospital

# President and CEO Report to the Board of Directors

***November 18, 2026***

# President and CEO's Persepctive

**Introduction:**

In response to board feedback from our September 23rd meeting, we have streamlined our President and CEO and management reporting.

This written President and CEO report highlights key items and issues. The traditional, comprehensive management report is available as November's Management Report for you to review at your leisure. It is not required reading in advance of the board meeting.

**Key items and updates:**

***Strategy refresh***

The process which kicked off at the Board retreat in May is coming to an end-point (in terms of development) at this Board meeting, where we will seek approval of the refreshed strategy. In particular, this involves 5 areas of prioritized activity (mental and behavioural health; genetics and genomics, artificial intelligence, quality driven learning health system, and advocacy) to support the greatest impact across our 4 existing strategic pillars.

With board approval of the refreshed HB 2030 Strategy, we will turn to the development and refinement of specific initiatives, budgets and key performance indicators as part of the development of the 2027-28 operating plans and key performance indicators. This process will lead to more specific and clarified plans (including staging), but management is optimistic about our ability to meaningfully advance this strategy. In particular, resources previously dedicated to particular activities in the early stages of the strategy which have been completed can be reallocated to the prioritized areas; and very significant and promising *Together We Dare* work is being done with our Foundation to target donor support to these same areas.

***Food Support Program Phase 2 Launch***

Supported by a generous $3 million donation from David and Lynn Coriat and Gary and Donna Slaight, the second phase of Holland Bloorview's Food Support Program launched in October. This leading-edge program represents a significant step forward in realizing the goals and objectives of our *Care that's Socially Accountable* strategic pillar, enabled by our data driven approach to understanding family social needs and working in collaboration and partnership with teams across the hospital to deliver equitable, consistent and intentional support.

***Bloorview Research Institute (BRI) Impact Report and Symposium***

November 5 and 6 saw the release of the BRI's first Impact Report and the 21st Annual BRI Symposium. Both the BRI Impact Report and the Symposium, with the theme *From Ideas to Action: Advancing Transformational Care and Support in Childhood-Onset Disability,* showcase significant advancements in Care that's Transformed by Research & Innovation. The hiring of two new scientists, and exciting announcements we will make at the board meeting, further demonstrate tremendous momentum in this area. I'd like to again call out the outstanding partnership of the hospital, research institute and the foundation in envisioning, enabling and actioning this work.

***Operations***

Overall organizational performance remains strong, with most QIP and Balanced Scorecard indicators on target (see attached Balanced Scorecard FY 2026-2027 Quarter 2 Report), and financial performance is also above plan as reported at the September board meeting.

- All *Caring Safely* Indicators are on track and trending positively year-over-year.
- 2 of 3 *Team Experience* measures are on track, with the Staff Attrition Rate off target in Q2 due solely to a data challenge (student and temporary positions finishing in Q2 are included in our data despite being excluded from the measure definition).
- Service utilization metrics (Day Program Visits, Inpatient Days, Ambulatory Visits) within the *Operational Excellence* area continue to track below target as of the end of Q2. This board meeting includes a deep-dive discussion into the inpatient occupancy optimization strategies. While it is too early to make any judgements, since late October our inpatient census has been trending significantly higher – including reaching more than 100% during the second week of November. The programs and services leadership team – supported by our quality and decision support teams – are particularly focused on this service utilization work.
- In the *Health Equity and Client & Family Experience* area, we remain slightly behind target for both health equity survey responses and medical transition readiness. Active efforts to support awareness and to integrate data collection into routine workflows are expected to drive improved performance in Q3 and Q4.

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# Balanced Scorecard FY 2026 - 2027 Quarter 2

## 1.0 Caring Safely

| | | |
|---|---|---|
| 1.1 | Pressure Injuries Rate (QIP) | 0.092 |
| 1.2 | Serious Safety Event Rate | 0.000 |
| 1.3 | Patient Experience "Told danger Signals to watch for" (QIP) | 73% |
| 1.4 | % completion med rec in identified ambulatory clinics where medication management is a major component of care (QIP) | 96% |

## 2.0 Team Experience

| | | |
|---|---|---|
| 2.1 | 2.1 Student Experience: Percentage students rating their overall student experience as very good or excellent | 100% |
| 2.2 | Staff Attrition Rate | 6.69% |
| 2.3 | Rolling quarterly average of workplace violence incident rate that results in staff harm (QIP) | 0.74 |

## 3.0 Operational Excellence

| | | |
|---|---|---|
| 3.1 | Total Margin | |
| 3.2 | Research Grant Spend | $ - |
| 3.3 | Day Progam Visits | 80% |
| 3.4 | Inpatient Days | 4,767 |
| 3.5 | Ambulatory Visits Attended | 12,882 |
| 3.6 | 3.6 Number of ASD Diagnostic Assessments Completed | 215 |
| 3.7 | 3.7 NMT Median Wait Time (QIP) | 55 |

## 4.0 Health Equity and Client & Family Experience

| | | |
|---|---|---|
| 4.1 | Social Needs Screening Tool | 203 |
| 4.2 | 4.2 Health Equity Survey Responses (QIP) | 309 |
| 4.3 | % of clients demonstrating medical transition readiness at the time of transition | 42% |

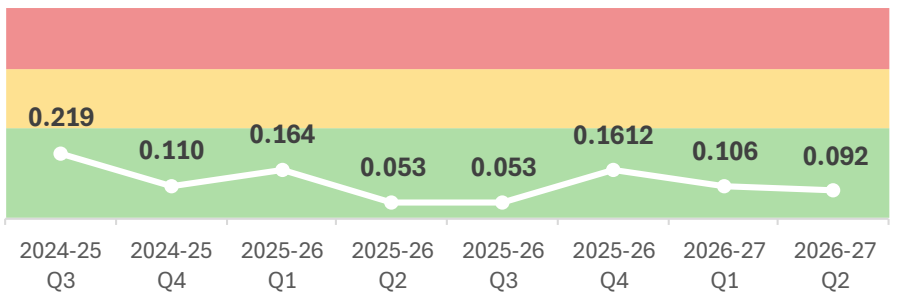
Holland Bloorview Kids Rehabilitation Hospital

# 1.0 Caring Safely

## 1.1 Pressure Injuries Rate (QIP)

Number of pressure injuries stage 2,3, 4 and unstageable per number of patient days per 1,000 inpatient days

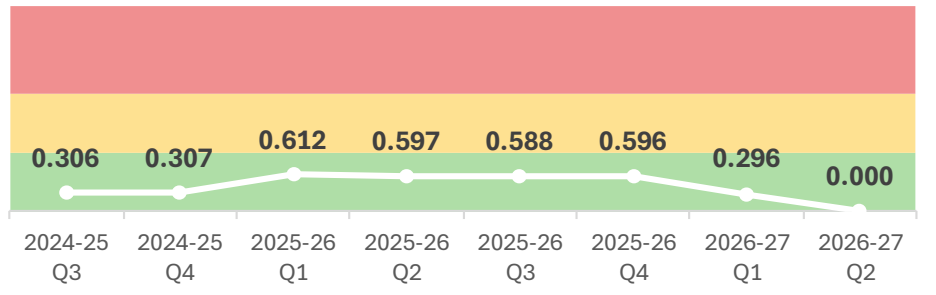
| Current Performance | Quarter Target | Annual Target |
|---|---|---|
| **0.092** | 1.430 | 1.430 |




## 1.2 Serious Safety Event Rate

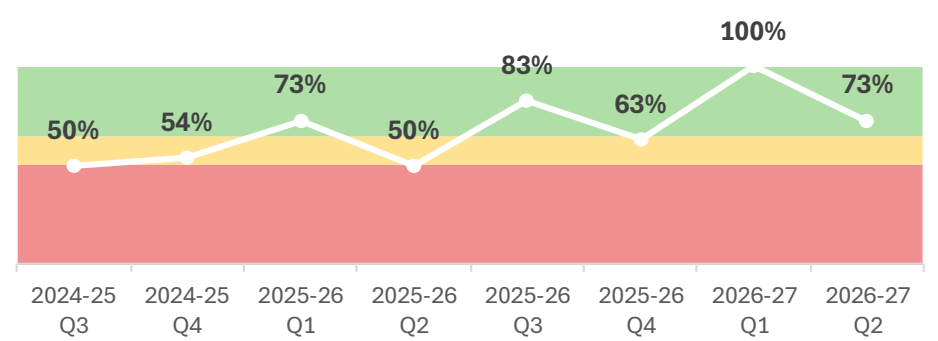
12-month rolling average number of patient Serious Safety Events / 10,000 adjusted patient days

| Current Performance | Quarter Target | Annual Target |
|---|---|---|
| **0.000** | 1.000 | 1.000 |




## 1.3 Patient Experience "Told Danger Signals to watch for (QIP)

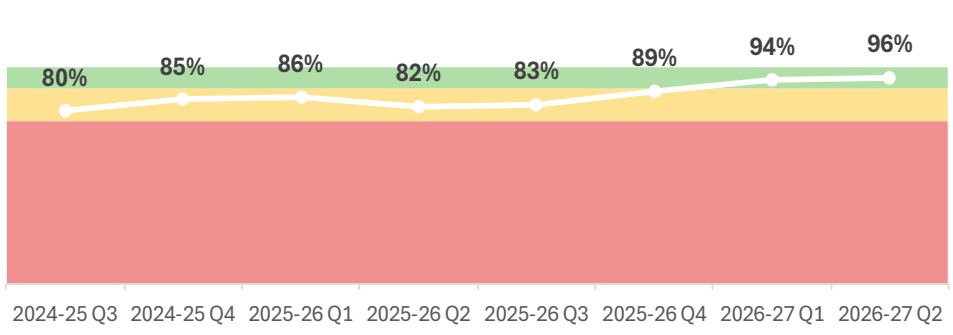
| Current Performance | Quarter Target | Annual Target |
|---|---|---|
| **73%** | 65% | 65% |




## 1.4 % completion med rec in identified ambulatory clinics where medication management is a major component of care (QIP)

All inpatients including respite

| Current Performance | Quarter Target | Annual Target |
|---|---|---|
| **96%** | 90% | 90% |



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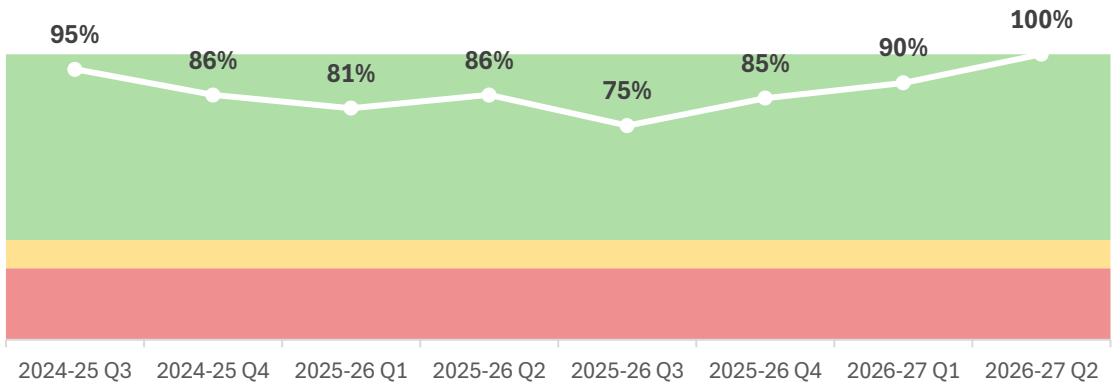
# 2.0 Team Experience

## 2.1 Student Experience: Percentage students rating their overall student experience as very good or excellent

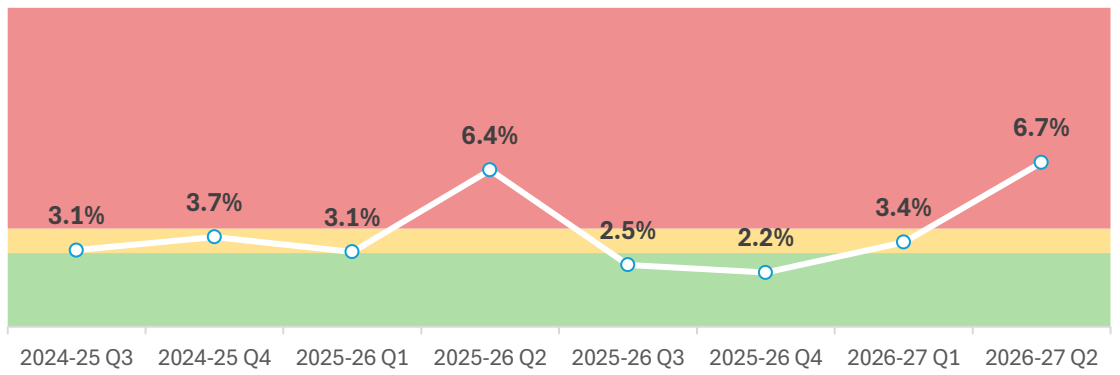
| Current Performance | Quarter Target | Annual Target |
|---|---|---|
| **100%** | 90% | 90% |




## 2.2 Staff Attrition Rate

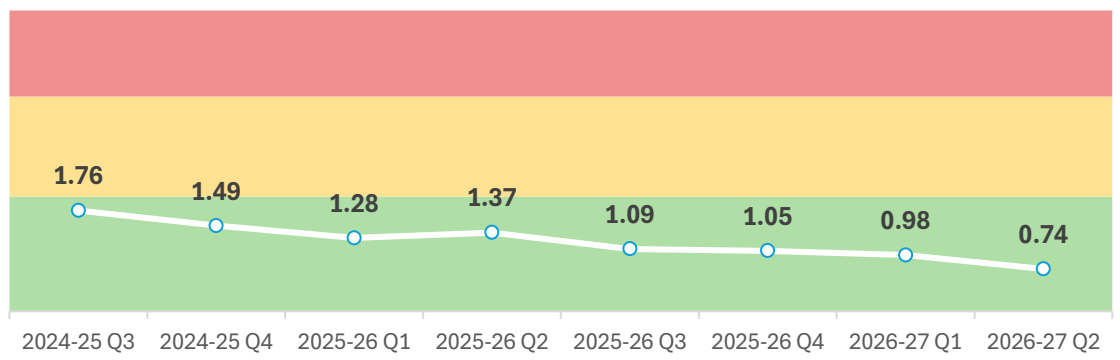
The percentage of full time and part-time permanent employees leaving Holland Bloorview within a specified time period

| Current Performance | Quarter Target | Annual Target |
|---|---|---|
| **6.69%** | 2.5% | 2.5% |




## 2.3 Rolling quarterly average of workplace violence incident rate that results in staff harm (QIP)

| Current Performance | Quarter Target | Annual Target |
|---|---|---|
| **0.74** | 1.50 | 1.50 |



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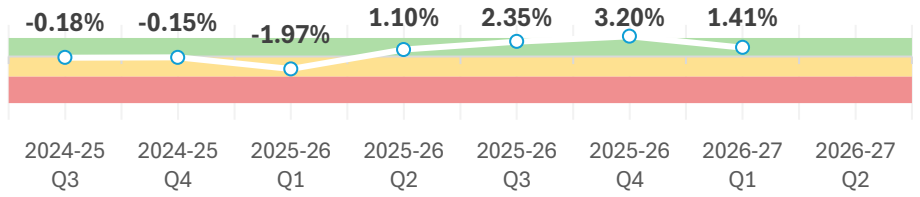
# 3.0 Operational Excellence

## 3.1 Total Margin

Percent by which corporate revenues exceed or fall short of expenses

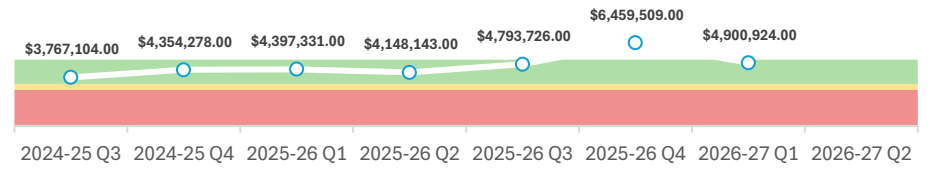
| Current Performance | Quarter Target | Annual Target |
|---|---|---|
| | 0.00% | 0.00% |




## 3.2 Research Grant Spend

Internal & external grant spending & research global expenses

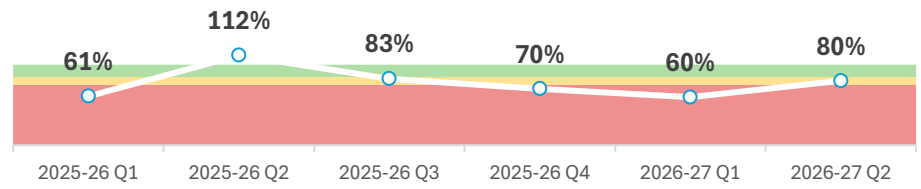
| Current Performance | Quarter Target | Annual Target |
|---|---|---|
| $ - | $2.8M | $11.2M |




## 3.3 Day Progam Visits

Day program visits excluding GUAG

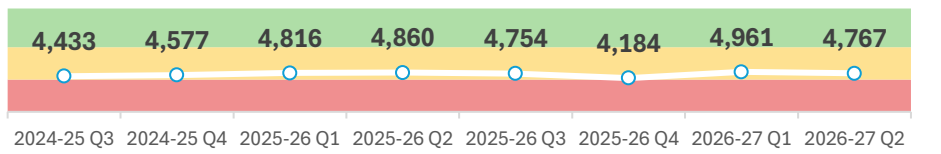
| Current Performance | Quarter Target | Annual Target |
|---|---|---|
| 80% | 85% | 85% |




## 3.4 Inpatient Days

BIRT, SODR and CCC days including Respite and Sleep

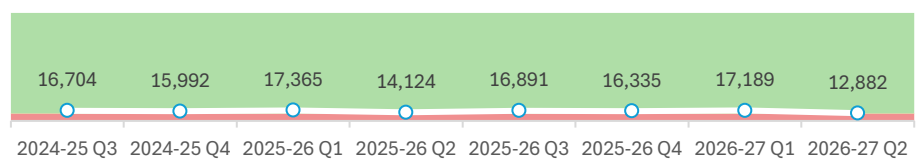
| Current Performance | Quarter Target | Annual Target |
|---|---|---|
| 4,767 | 5,026 | 20,103 |




## 3.5 Ambulatory Visits Attended

Meditech registered outpatient visits

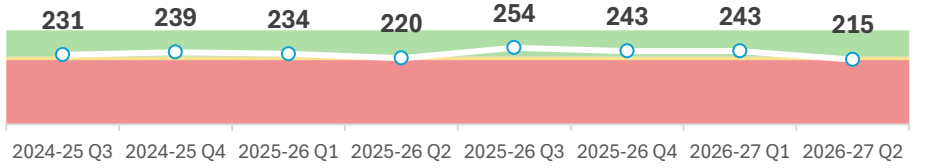
| Current Performance | Quarter Target | Annual Target |
|---|---|---|
| 12,882 | 13,750 | 55,000 |




## 3.6 ASD Appointment Volume

Number of "NEW" appointments completed

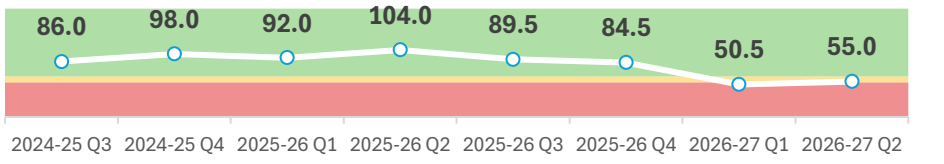
| Current Performance | Quarter Target | Annual Target |
|---|---|---|
| 215 | 225 | 900 |




## 3.7 Neuromotor Services/Therapy Median Wait Time (Days)

Access to first therapy appointment after initial assessment (wait in days)

| Current Performance | Quarter Target | Annual Target |
|---|---|---|
| 55.0 | 100.0 | 100.0 |



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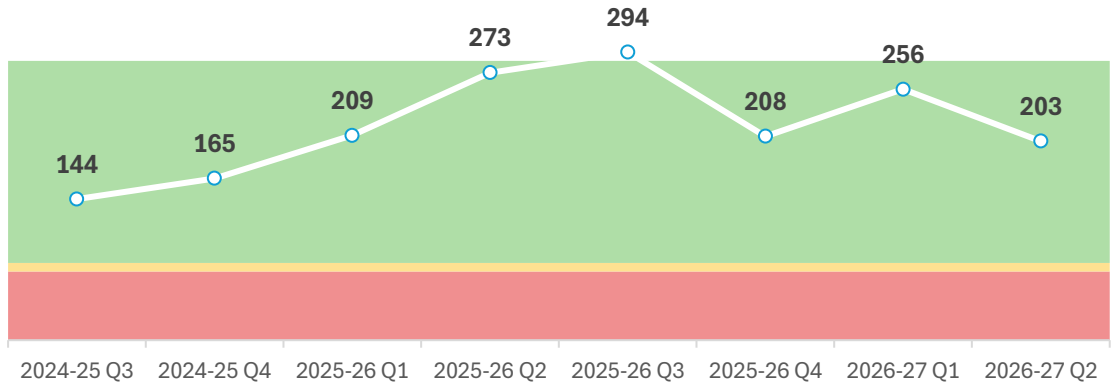
# 4.0 Health Equity and Client & Family Experience

## 4.1 Social Needs Screening Tool Completion

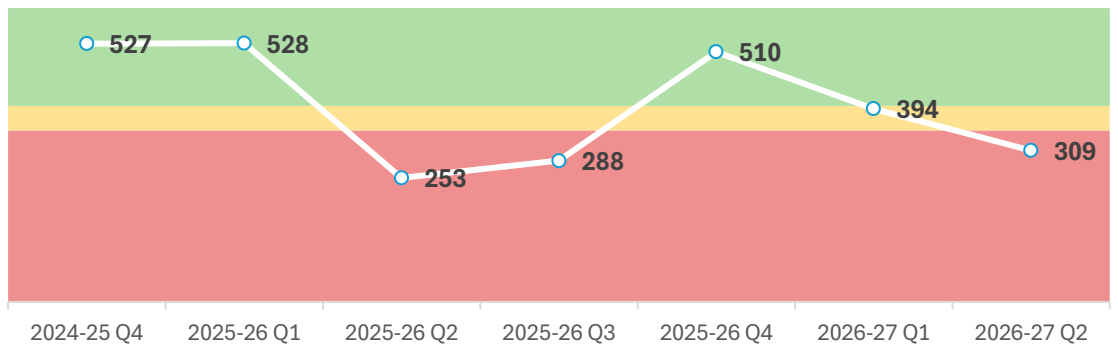
Quarterly count of screening tools completed across Holland Bloorview programs

| Current Performance | Quarter Target | Annual Target |
|---|---|---|
| **203** | 150 | 600 |




## 4.2 Health Equity Survey Responses

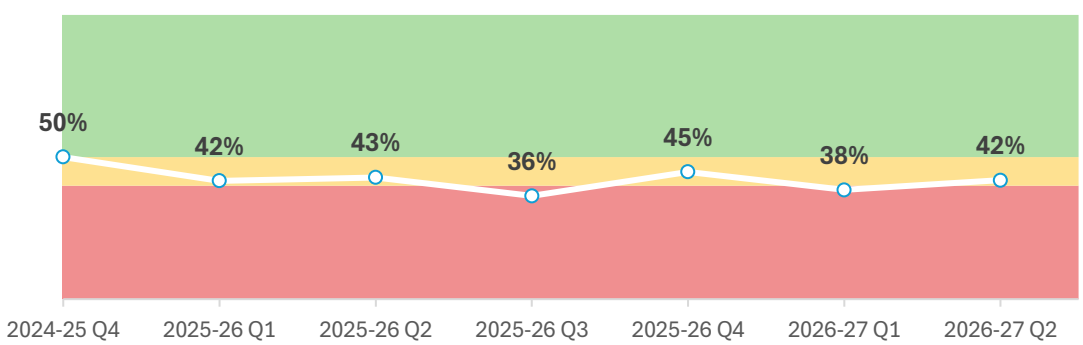
| Current Performance | Quarter Target | Annual Target |
|---|---|---|
| **309** | 386 | 1,545 |




## 4.3 Medical Transition Readiness (TRAQ)

% of clients demonstrating medical transition readiness at the time of transition

| Current Performance | Quarter Target | Annual Target |
|---|---|---|
| **42%** | 60% | 60% |





Holland Bloorview
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# Management Report to the Board of Directors

***November 18, 2026***

Confidential: Board of Directors

# Healthy team

## Halloween at Holland Bloorview

Halloween at Holland Bloorview was filled with creativity, connection and plenty of fun as staff, students, clients, families, volunteers and Bloorview School Authority students came together to celebrate. From imaginative costumes and spooktacular door decorations to treats, skits, songs and dances, this year's accessible Halloween festivities showcased incredible team spirit and brought plenty of smiles and laughter throughout the hospital.






## Take Our Kids to Work Day 2026

On November 4, Holland Bloorview hosted Take Our Kids to Work Day, welcoming 42 Grade 9 students, including eight students from Pathways to Education. For one day, students became innovators, exploring how clinical care, education and research come together to make healthy futures possible for children, youth and families. Through hands-on experiences in artistic expression, orthotics and prosthetics, robotics and rehabilitation innovation, they discovered the people, ideas and possibilities behind our work.

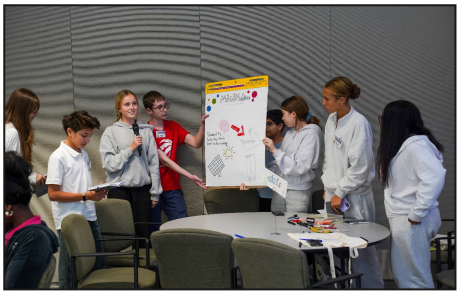




The day culminated in a *Dragon's Den*–style innovation challenge. Working in teams of new friends, students imagined and pitched creative ideas to make life more inclusive and meaningful for children and youth with disabilities and developmental differences. Presenting to members of the Executive Leadership Team, they brought fresh perspectives, empathy and inventive thinking. More than an opportunity to explore future careers, the day was a reminder of what becomes possible when we invite young people to imagine a better future. Their curiosity and ideas challenge us to dream bigger, think differently and keep pushing the boundaries of what's possible.







## Infection prevention and control (IPAC) Week 2026

During IPAC Week, Holland Bloorview engaged staff, clients, families, volunteers, learners and visitors in activities designed to strengthen awareness of IPAC practices across the organization. More than 100 people participated in educational and interactive learning opportunities delivered by the IPAC Team. The initiative was supported through funding secured from IPAC GTA , demonstrating external recognition of the organization's commitment to infection prevention and safety.

At the IPAC Week booth, participants assessed their handwashing technique using Glow Germ, a hands-on demonstration that reinforced proper hand hygiene practices and highlighted commonly missed areas, particularly the nail beds. Additional education focused on the chain of transmission, isolation precautions, and strategies to reduce the risk of healthcare-associated infections. A pamphlet developed by a third-year nursing student highlighted Public Health Ontario's newly published Hand Hygiene Program and encouraged staff to incorporate hand hygiene best practices into their daily routines. Participants were also encouraged to become hand hygiene champions within their respective areas and to receive their annual influenza vaccination, further supporting organizational infection prevention efforts.

To support engagement and awareness, the event featured interactive activities for staff, clients, families, and visitors, complemented by the distribution of hand sanitizer and participation incentives. Attendees were also eligible to enter a draw for Holland Bloorview merchandise. Participant feedback was overwhelmingly positive, with attendees highlighting the value of the interactive learning experience and increased awareness of infection prevention and control practices.

This initiative reflects Holland Bloorview's ongoing commitment to fostering a culture of safety, quality, and infection prevention throughout the organization.




### Spiritual Care Update

Holland Bloorview staff and students enjoyed a drop-in with Spiritual Care Practitioner, Ruveyda Durmus during the Canadian Association for Spiritual Care's annual celebratory week. The theme this year, *How's Your Spirit?* prompted Ruveyda to create space for staff and students to reflect, spend time together, and enjoy treats. One reflection question posed during the drop-in, "What gives my life meaning right now?" was answered "Family & my work team" reminding all of us the importance of colleagues and the feeling of belonging to the Holland Bloorview community.

## Care that's socially accountable

### Food support program launches

On October 6, 2026, thanks to a generous $3 million donation from David and Lynn Coriat, and Gary and Donna Slaight, Holland Bloorview launched an expanded **Food Support Program**. The program will continue to address one of the key social factors that impact health and wellbeing by ensuring the families we serve have access to the nutrition they need.

Food available include:

- Daily meal support for all inpatient families; $30 per day in the form of cafeteria and Tim's food vouchers, per client, to support caregiver meal costs during their child's inpatient stay.
- Enhanced snack bags for all inpatient families, now featuring additional protein-rich options in response to family and caregiver feedback.
- Weekend grocery card support for inpatient families to provide food support for families who are at the hospital or on a weekend pass.
- Increased grocery support for ambulatory families, with amounts increased to reflect family size. Eligible families will receive between $75-$200 based on household size.
- A food voucher program for outpatient families is being explored with an anticipated launch in November 2026

## Family Advisory Committee Sets 2026/27 Family-Led Goal: Transition Pathways

The Family Advisory Committee (FAC) selected Transition Pathways as its 2026/27 family-led goal following a vote by members. The goal will focus on improving transition from pediatric to adult healthcare for youth with disabilities by partnering with clients, families, and youth to co-design solutions that address longstanding gaps in care.

Over the coming year, FAC members will help co-create a government and partner proposal to strengthen medical transition supports, including the development of a proposed transition navigator role to help youth and families navigate adult healthcare services. The work will also inform advocacy efforts aimed at advancing more coordinated adult care pathways and integrated services. Grounded in lived experience and aligned with Holland Bloorview's strategic priorities, the initiative responds to a critical need identified by families and reflects FAC's commitment to driving meaningful, sustainable improvements in the client and family experience.

## Knowledge Exchange and Leadership in Sibling Support

The Holland Bloorview Sibling Support Program continues to contribute to knowledge exchange and leadership in the field of sibling support, through both international collaboration and national dissemination activities. In September, Victoria Rombos (Sibling Support Program Coordinator), and Clara Jordan (Manager of Client & Family Integrated Care and Community Partnerships), met with Samantha Hellams, Chair of Siblings Australia and a 2025 Churchill Fellow, during her international study tour examining leading models of support for siblings of people with disabilities. The meeting provided an opportunity to share Holland Bloorview's approach to sibling support, including program design, peer connection, and family-centred practices, with learnings contributing to international efforts to strengthen supports for siblings and their families.

In addition, on October 28, Victoria presented at the 6th Annual Canadian Children, Youth and Communities (CCYC) in Equity Conference alongside Linda Nguyen (University of Calgary) and Rhiannon Satherley (BC Children's and Women's Hospitals). Their interactive workshop, *Social Prescribing and Supports for Young Sibling Caregivers*, explored how a social prescribing lens can be used to identify, connect, and support young sibling caregivers through peer-based and family-centred approaches. Drawing on examples from hospital, rehabilitation, and research settings across Canada, the session highlighted

practical strategies such as virtual peer groups, sibling advisory councils, and low-barrier supports to advance equity-oriented care. Thirty participants attended the workshop.

Together, these activities reinforced Holland Bloorview's role as a leader in sibling support, advancing awareness, sharing evidence-informed practices, and fostering collaboration to improve outcomes for siblings and families locally, nationally, and internationally.



## Youth Engagement Strategy updates

This is Our Hill

Our **Youth Advisory Council** (YAC) is celebrating 30 years in 2026! To mark this amazing milestone, current and former YAC members have come together to create a zine entitled *This is Our Hill*. Four (4) issues will be released throughout 2026, each issue has a topic – Art, Advocacy, Community, and Time. An external webpage with additional details about the zine project can be found here. Issue #3 Community was released in September and explores what community means to YAC members. One YAC member said, *"Community means belonging and support – being seen and welcomed."*

The Crate Garden

*Do small actions have an impact?* The answer is YES! This summer the Crate Garden supplied approximately 30kgs of fresh produce to youth leaders, clients and bedside caregivers. Six (6) education workshops were held by the Bowery Project with the youth leaders.

Award for Advocacy

This Fall the Youth Advisory Council received the EKO Tribute Award for Advocacy. The Tribute Awards recognize outstanding contributions to Ontario's developmental healthcare sector. 2026-2027 Chair, Zoe received the award on behalf of YAC and said *"I stand on the shoulders of giants. Those that have come before me have paved the way for me to be able to do this work and for me to be able to be an effective advocate, and learn how to be a good leader," says Garzouzi. "I will forever be grateful for opportunities like this one, where I get to share the work that we do."*

### Bioethics Update

Welcoming our new Bioethics Fellow

Estelle Alexander is our new Bioethics Fellow from the Unity Health and University of Toronto Ethics Fellowship Program. Estelle holds a Master of Laws (LLM) in Medical Law and Bioethics from the University of Edinburgh. Her academic and professional work has focused on consent, capacity, substitute decision-making, and the ethical challenges facing children and youth in healthcare systems. Through her leadership with the Young Canadians Roundtable on Health and advocacy with the National Council of Youth in Care Advocates, she has worked to advance policies that promote youth well-being, mental health, equitable access to care, and meaningful participation in decision-making. Estelle will be rotating at Holland Bloorview until September 2027.

## Care that's transformed by research and education

### Teaching and Learning Institute

#### A. Centralized Student Services

Centralized Student Services welcomed **154 students** for placement between September and October – with a breakdown of 49 clinical/non-clinical, 36 nursing, 53 research and 16 'medicine & art program' students.

#### B. Interprofessional Education (IPE), Faculty Development & Student Leadership Experiences (SLEs)

Interprofessional Education (IPE)

On September 15th the *Longitudinal IPE Facilitator Training (LIFT)* pilot program for healthcare staff launched. LIFT for TAHSN partner healthcare staff is a collaborative project between Centre for Advancing Collaborative Health Education, University Health Network, Unity Health and Holland Bloorview. The educational series includes an orientation and workshop plus three self-directed virtual modules on education science principles for IPE and 3 self-selected IPE facilitation application/practice events. 10 Holland Bloorview staff are enrolled including one Family as Faculty. Darlene Hubley, IPE Lead is a LIFT co-lead/co-facilitator.

On October 21st the IPE elective learning activity, *Mental Health is Everyone's Business*, was attended by 16 learners from 7 disciplines.

Faculty Development

On September 23rd a Just in Time faculty development session took place. The session supported dietician and social work professions in increasing awareness of available resources to student supervisors. Feedback included:

- *Thank you for creating a nice environment for students to be comfortable during their placement.*
- *[The session helped] identify and locate resources available from the Teaching and Learning Institute to support the student during the practicum placement.*

Student Leadership Experiences (SLE)

On September 9th, two social work students started in OnTrack-Transition Navigation (n=1) and OnTrack-Family Navigation (n=1).

On September 14th an intern in music therapy started in OnTrack-Music Therapy. On October 15th two students in therapeutic recreation started in OnTrack-Friendship & Belonging for a virtual placement.

On October 7th, Teaching & Learning hosted a fall welcome event for Student Leadership Experience (SLE) faculty and students, "Building and Strengthening SLEs Together". The event was attended by 13 people from education leadership (3), operational leadership (1), clinical leadership (4), clinical (2) and students (3). Dean Lising, Integration Lead, Collaborative Healthcare & Education, at CACHE, University of Toronto (UT) was the invited guest facilitator.

**C. Evidence to Care (EtC)**

On September 21st, EtC held a workshop with March of Dimes Canada to co-create a plan to reach underserved populations through the Empower Inclusion grant from the Slaight Family Foundation. A common understanding of need and populations to consider reaching was achieved and next steps for year 3 of the grant were generated.

As of October 30th, EtC supported the implementation of the Health Utilities Index Mark 3 (HUI-3) pain screening tool in 4 ambulatory clinics (i.e., Spina Bifida/Spinal Cord Injury, Concussion, Communication & Writing Aids Services, Orthotics & Prosthetics) as part of the Health Standards Ontario (HSO) Pain Standard adoption. Using this tool is the first step in 'making pain visible' to better understand our pain practices within the hospital.

On October 13th, Christine Provvidenza delivered an invited keynote to the Fall 2026 Knowledge Translation Professional Certificate cohort entitled "Evidence to Impact: A Knowledge Translation Journey Through Partnership, Learning, and System Change." This internationally recognized program is offered by SickKids.

Scholarly Outputs

Binns A, Friesen F, **Townley A**, Ng S, Anderson R, Paulenco T, Collins K, Sinclair L, Parker K. Transforming Clinical Education While Addressing System Gaps: Student Leadership Experiences (SLEs). *Perspect Med Educ*. 2026 Oct 1; 15(1):1039-1049. doi: 10.5334/pme.1757. Open access.

## Bloorview Research Institute

Select publications & achievements

1. **Andrysek, J**., Mayo, A. L., Ngan, C. C., Blocka, D., Pendse, V., Calovini, E., Birley, E., Azhari, F., MacKay, C., Dafonseca, D., Daley, H., Ghosh, R., Miller, W. C., Raschke, S. U., Wright, V. F., Evans, J., Gao, R. Z., Mirbaha, S., Akhtar, M., Barsky, S., … Hitzig, S. L. (2026). Developing a research agenda in digital workflows for the fabrication of prostheses and orthoses. *Canadian prosthetics & orthotics journal*, *9*(2), 46848. https://doi.org/10.33137/cpoj.v9i2.46848

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designing a multidomain integrative active rehabilitation tool for concussion. *Disability and rehabilitation. Assistive technology*, 1–24. Advance online publication. https://doi.org/10.1080/17483107.2026.2721780

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International talks

Bhuvanaratnam A, Paul T, McAdam L, Amin R, **Rajendram R**. 2026 Sept Machine Learning Prediction of Non-invasive Ventilation Initiation in Duchenne Muscular Dystrophy. ePoster with facilitated presentation, World Muscle Society 31st International Congress, Hiroshima, Japan, September 30, 2026.

**Kuskhi, A** 2026 Sept **Invited Speaker.** Understanding Neurodiversity: From Lab to Community. Center for Precision Psychiatry at Massachusetts General Hospital, United States of America September 2026

**Fehlings, D**. 2026 Oct **Invited Speaker**. CP-NET Overview. 13th Annual CP-NET Science and Family Day. Virtual. October 5, 2026 (50 in attendance). (Continuing Education).

Slothouber V, Leo S, **Lindsay S.** (2026) Employment experiences among sex and gender minoritized youth with disabilities. *Intersectional Lived Experience Conference*, Pennsylvania, US, Oct. 23.

**Lindsay S,** Phonepraseuth J, Slothouber V, Lo J, Stinson J, Smile S. (2026) Perspectives of racially minoritized youth with disabilities on addressing ableism and other forms of discrimination. *Intersectional Lived Experience Conference*, Pennsylvania, US, Oct. 23.

Oncil G, Phonepraseuth J, Abdeahad N, **Lindsay S**. (2026) Perspectives of racial minoritized youth with disabilities on leisure participation. *Intersectional Lived Experience Conference*, Pennsylvania, United States, Oct. 23.

**Kushki, A.** 2026 Oct Invited Speaker. Evaluating the Utility of Wearable Devices for Prediction of Mental Health Symptoms in Neurodivergent Children. American Academy of Child Adolescent Psychiatry (AACAP. Hyatt Regency Atlanta and Atlanta Marriott Marquis Atlanta, GA (USA). October 26-3, 2026.

Research grants and successes

**Kawamura A**, Bajcar N. and team (August 2026). *Adapting in the Moment: How Direct Support Professionals Navigate Uncertainty in Healthcare Interactions.* Paediatric Consultant's Education Development and Innovation Grant, Sick Kids and the University of Toronto. $9064. 2026-2028.

This study will examine how Direct Support Professionals (DSPs) support individuals with developmental disabilities during healthcare encounters and navigate complex, uncertain situations. Through interviews with Ontario-based DSPs, researchers will explore the knowledge, decision-making processes, and adaptive skills DSPs draw upon when advocating for clients and facilitating access to healthcare services. Findings will inform future DSP education, training, and workforce development, with the goal of strengthening healthcare access, continuity of care, and support for individuals with developmental disabilities and their families. A co-design knowledge translation session with DSPs will also support the development of practical resources and training materials for the sector.

Family engagement in research

**Name of the family member:** Mukti Reddy (parent and advisor with POND)
**Role:** They joined our international collaborative on GenID outcomes
***Study Title****: Developmental outcomes for clinical trials in genetic intellectual disability*
**Lab:** FiND lab

**Name of Family Partners:** Erin Dowds and her son Sam
**Role:** As part of our knowledge translation efforts from our recent holly work, they participated in filming a brief video we put together highlighting the holly platform/device, how it works, its intended purpose, and also incorporating elements that reflect the family experience.
**Study Title:** A Community Trial of holly™ for Pediatric Populations in Naturalistic Settings
**Lab:** Neurodiversity and Personalized Health Lab
**Name of the family members:** Asha Buliung, Alicia Pauld, Taylor Hanson, Elly Sim, Emily Mazur, Max Lemoine, Isabella Chacon, Tyler Cooley and Mackenna Weiss Jardine
**Role:** Youth Advisory Council Member
***Study Title****:* Reimagining Disability in a Digital World: How do disabled youth navigate, experience and express their sexuality in digital environments?
**Lab:** ProFILE

**Name of the family members:** Cameron Stuart, Amber Briar, Nadia Sakach, Kelvin Jordan, Michelle Ma, Ellia Batool, Rielly Keeler and Jayson Amike
**Role:** Youth Advisory Council Member

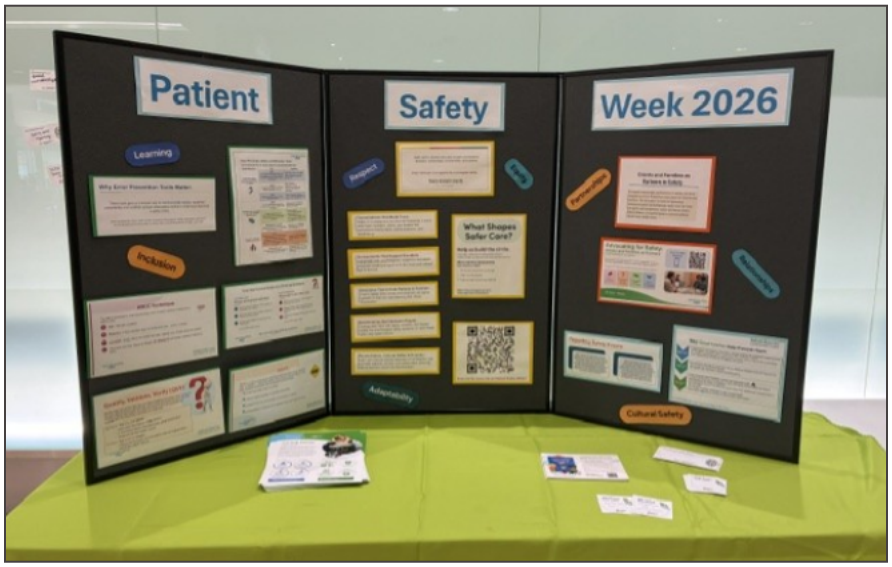
***Study Title**:* Disrupting Digital Risk Narratives: Co-Designing Inclusive AI Sexuality Guidelines with Disabled Youth
**Lab:** ProFILE

## Caring Safely

### Canadian Patient Safety Week 2026

Holland Bloorview recognized Canadian Patient Safety Week by highlighting how partnership, safety culture and health equity shape safer care. Activities promoted Error Prevention tools that strengthen speaking up, effective communication and a questioning attitude, alongside the newly launched family e-modules, Advocating for Safety: Clients and Families as Partners, reinforcing the important role of clients and families in creating safer care.

Engagement included an interactive staff display, a patient safety trivia challenge with 74 staff participants, recognition of staff who reported good catches throughout the year, and external messaging through social media and Holland Bloorview's website. Together, these activities reinforced that safer care is shaped every day through communication, collaboration, learning and partnership.




### Solutions for Patient Safety (SPS) Network

This poster submitted to the Solutions for Patient Safety (SPS) Network was selected for showcase at the SPS Spring 2026 Learning Session and featured in the SPS Network Virtual Poster Hall this month. The poster profiled Holland Bloorview's Executive Leader Safety Rounds and the enhancements made to strengthen alignment with contemporary safety science and leadership practices.

This external recognition highlights Holland Bloorview's commitment to visible leadership, staff engagement, and a proactive safety culture. Executive Leader Safety Rounds continue to support meaningful dialogue with frontline teams, fostering transparency, continuous learning, and ongoing improvements in quality and safety across the organization.




# IDEAA

## From Remembrance to Action: Challenging Antisemitism and Advancing Inclusion

In recognition of Holocaust Education Week (Nov 2 - 9) there was a screening ***Crossing the River,*** which is the story of the world's oldest living Holocaust survivor siblings based in Winnipeg Manitoba. It captures more than 100 years of one family's history in approximately 30 minutes. Acknowledgment of the Holocaust signals that this organization actively opposes antisemitism and other forms of oppression, aligning with IDEAA's mission to create safe, inclusive spaces. Furthermore, understanding historical trauma helps us better serve diverse communities and fosters respect for cultural and religious identities.

## Indigenous-Led Learning Across Communities

This year's 2-part virtual anti-racism learning series ***Learning from First Nations Families: Reflections on Equitable and Culturally Responsive Care for Children with Additional Support Needs*** featured teachings from Canada's first Indigenous led virtual rehabilitation clinic, spans three provinces and two time zones. The workshops were led by researchers, clinicians, and knowledge keepers from the Peter Ballantyne Cree Nation, specifically the community of Pelican Narrows, Sherbooke University and University of Saskatchewan.

### Indigenous Health Equity

After a well received flag raising of the Survivor's Flag for Truth and Reconciliation and Orange Shirt Day on September 30th, Indigenous Health Equity is continuing to advance in many areas across the hospital:

- Committees are requesting presentations of the work we're currently involved in, which Anita is happy to provide. This speaks to an increase in interest in Cultural Awareness.
- The Foundation Team asked Anita to come and share the Haudenosaunee Gratitude Address with them in person. We made tobacco ties together; small cloth bundles of dried tobacco leaves harvested from our Sacred Medicine Gardens. These gifts will be ready to offer to guests and families as appropriate.
- Anita Nakou is participating in a Cultural Action Network monthly to brainstorm ideas and support ongoing work in health centres across the country.
- Joanne Maxwell is attending an Executive Conference in Ottawa on November 17 & 18 as part of *our Advancing Cultural Safety Together* program through Health Excellence Canada. Lorraine and Anita participate in monthly coaching hubs and learning webinars also.
- Through a grant from Nourish, we are exploring ways to incorporate an Indigenous lens to our food service menus.

The annual Daisy Award for excellence in nursing is transitioning to a new award that is more closely aligned with our strategic goals. We are consulting with the natural world through an Indigenous perspective to find a new name and framework.

## Reach

### Media Relations Highlights

- Global News Toronto covered the year two launch of Holland Bloorview's Together We Dare campaign. A new poll, commissioned by the hospital, shows that the majority of Canadians are unaware of an acute shortage of disability clinicians – including developmental pediatricians – and the impact this has on kids with disabilities.
- NeuroKnow profiles Dr. Melanie Penner and her impactful research in scaling and spreading autism service delivery and building community diagnostic capacity so that more children and their families can receive timely autism assessments and integrated care.
- Leaside Life featured a story on Together We Dare ambassador and local Leaside resident Amira and her family, including the many ways that both the teen and her mom Adrienne have given back to the hospital over the years.
- Bruce Squires, president and CEO, Holland Bloorview was interviewed about the release of Children Healthcare Canada's (CHC) *Start Strong, Developing the Playbook for Healthy, Vibrant Children and Youth* national policy playbook. It calls on federal, provincial, and territorial governments to work together to transform how Canada designs and delivers healthcare for children, youth, and families.

# Sustainable

### Awarded Best in TAHSN at 2026 Climate & Health Awards

Holland Bloorview was recognized with the 2026 Climate & Health Award: Best in TAHSN for Organizational Innovation for its innovative furniture donation project. The award builds on last year's Best in TAHSN award for Low Carbon & Sustainable Buildings. Following a recent renovation, the hospital partnered with Green Standards to responsibly manage nearly 25 tonnes of surplus furniture. Usable items were reused or donated to five community organizations across the Greater Toronto Area, while remaining materials were responsibly recycled, resulting in zero furniture being sent to landfill.

The initiative diverted 24.6 tonnes of furniture from landfill, avoided 26.9 tonnes of $CO_2e$ emissions, generated $13,482 in charitable value, and provided donated furniture valued at an estimated $47,269 in replacement costs for community partners. By systematically tracking and verifying these outcomes, we demonstrated how routine asset management can advance both environmental sustainability and community benefit, while providing a practical and repeatable model for other health-care organizations.

