

If you can't attend Virtual registration via MS Teams for swimmers who have a disability:

1. Anyone wishing to register for any of our swim programs must have an online account. Click on the ["Register for our program"](#) icon to **"Create an Account"**. Click the yellow **"Sign In/Up"** button to start setting up your account. Enter an adult first and then click on "Create account and add family member" to add your child/ren. Please be sure to check off the two boxes "Periodic emails and mail updates" to receive future communication regarding program information.
2. As an enhanced security measure, customers creating **"NEW Accounts"** will receive an email after setting up their account to verify their email address in order to activate the account. If you miss completing this final step, you will not be able to proceed with any online registrations.
3. Our Winter schedule (days, times, levels, and cost) will be posted online by Monday, December 1. Choose **"Activities"** icon and then scroll down to find the level(s) you're looking for to view the Winter class schedule(s) and cost(s).
4. Call the Pool Office at (416) 425-6220 ext. 3063 to register by phone. These requests will be processed beginning December 9 after our virtual registration. Priority for swimmers who have a disability is only available until December 10.

When you call, please leave the following information:

- a) your name and contact numbers (day and evening)
- b) your email address
- c) your child's name, age and swimming level
- d) the specific day(s) and time(s) you wish to register for
- e) the nature of your child's disability
- f) will your child require volunteer support

We hope that you can attend the Virtual registration via MS Teams. We may not be able to accommodate requests made after December 10. We will call you back to confirm either your registration or your placement on our Winter waiting list.

We hope to see you at the pool this session!