Holland Bloorview Board of Trustees MINUTES of Meeting

Monday, September 17, 2018 6:00-8:00 pm Holland Bloorview, Room 5E100

Present:M. BallantyneB. CooperC. CowanJ. HanigsbergL. HicksS. JorischM. Johnson (via teleconf)A. KaplanT. Muir

W. Onuwa, Chair Y. Pavri D. Ponder (via teleconf) P. Puri (via teleconf) M. Rappolt

S. Smile L. Torneck C. Wood (via teleconf)

Sr. Management: T. Chau E. Dininio S. Hawken T. Millar D. Savage

S. Wong

Regrets: L. Dottori-Attanasio G. Milo-Manson

Guests: E. Berezovskaia K. Dewhirst

Recorder: B. Webster

Call to Order

The Board Chair, W. Onuwa, called the meeting to order at 6:00 pm. He welcomed Kate Dewhirst to the meeting who presented on "Legislation and Legal Obligations for Trustees".

Board Education Session

K. Dewhirst began by introducing 3 questions that Trustees should be asking:

- 1) As a hospital Board member, what do you need to know about 'the law'?
- 2) What is new in the legal landscape that you need to know?
- 3) What questions should you ask your leadership to be 'vigilant' and 'diligent' in your role as a Board member?

She provided an overview of the 10 sources of law from which we get our legal requirements. Some change more often than others i.e. regulations under statutes, decisions made by the Privacy Commissioner and others change less frequently i.e. Accreditation standards. She reminded Trustees that we are more than a children's rehabilitation hospital – we are also a corporation, a charity, an employer, and a retail space among other roles.

K. Dewhirst outlined some new legislation as well as changes on the horizon. As of January 2018 a new Fiduciary Law was introduced that states all Trustees shall act honestly and in good faith with a view to the best interests of the corporation. The Broader Public Sector Accountability Act will be reviewed in 2019 – this will impact salaries and introduce new rules regarding executive compensation. There is a new Child, Youth and Family Services Act that provides greater protection to children under the age of 18. She explained that there are lots of changes regarding Privacy. As of October 2018, we will have to report all privacy breaches as they happen; by March 2019 it will be mandatory to report annually. This will allow for more transparency.

W. Onuwa thanked K. Dewhirst for her very thorough overview. B. Webster will send the slide deck to all Trustees.

Opening Remarks by Board Chair

W. Onuwa welcomed everyone to the meeting. He introduced the new Trustees and encouraged everyone to stay for the reception after the Board meeting. He referred to the letter in Trustees' folders explaining the annual completion of forms and referenced the Governance Quality Indicator Report that tracks attendance. There will not be a Meeting without Management this month but the practice will resume in October.

Declaration of Conflict of Interest for Meeting

The Chair asked whether anyone wished to declare a conflict of interest on any of the items slated for discussion at this Board meeting, and there were none.

1.0 Consent Agenda

The Chair indicated that Item 4.3 Medical Advisory Committee Report was being deferred to the next meeting as the report had not yet been approved by the Medical Advisory Committee. He asked for a Motion to approve the Consent Agenda as amended.

MOTION: It was MOVED by Tom Muir and SECONDED by Carol Cowan that the Board of Trustees of Holland Bloorview Kids Rehabilitation Hospital approve the Consent Agenda of September 17, 2018 as amended.

- 1.1) Agenda for meeting of the Board of Trustees September 17, 2018
- 1.2) Minutes of the meeting of the Board on June 20, 2018
- 1.3) Board Standing Committees' Report September 2018
- 1.4) Board Standing Committee meeting dates 2018-19
- 1.5) Board Standing Committee Membership List 2018-19

Muir / Cowan CARRIED

2.0 President & CEO Report

J. Hanigsberg welcomed everyone to the meeting. She indicated that she and W. Onuwa attended a 2 day Leadership Summit organized by the Ontario Hospital Association. Board Chairs and CEOs of hospitals from across the province were in attendance. The summit focused on health care leadership, key messages from new government and implications for OHA government relations priorities. Minister Christine Elliot, Ministry of Health and Long-Term Care and Dr. Rueben Devlin, Special Advisor Premier's Council both spoke at the event. The new government's priorities were outlined with no mention of paediatrics. Dr. Devlin discussed the Premier's Council on Improving Health Care and Ending Hallway Medicine. He indicated that hospitals need to work together and new partnerships will need to be formed to be successful.

B. Webster will send the slide deck to all Trustees.

3.0 New Business

3.1 Board Work Plan 2018-2019

P. Puri presented the Board Work Plan for 2018-2019. She highlighted the amount of work to be done over the next 10 meetings. Committees will be responsible for the detailed work and will bring items to the Board for approval when required. The Work Plan is a living document and will be adjusted and revised on an on-going basis.

MOTION: It was MOVED by Bruce Cooper, and seconded by Carol Cowan, that the Board of Trustees of Holland Bloorview Kids Rehabilitation Hospital approve the 2018-2019 Board Work Plan as recommended by the Governance Committee.

Cooper / Cowan CARRIED

3.2 Financial Statements to July 31, 2018

M. Rappolt presented the financial statements for the period ending July 31, 2018. She indicated that they were reviewed in detail at the recent Business & Audit Committee meeting. Our operating position for the four months ended July 2018 reflects a surplus of \$101,629 or \$256,863 better than budget excluding building depreciation.

E. Dininio, indicated that there are no red flags at the moment that we won't achieve our final targets. Our current ratio is 0.96 which is within our standards. We are currently operating at a deficit which will change by December when investments come due.

MOTION: It was MOVED by Marg Rappolt, and seconded by Bruce Cooper, that the Board of Trustees approve the Preliminary Financial Statements for the period ending July 31, 2018 for Holland Bloorview Kids Rehabilitation Hospital, as recommended by the Business & Audit Committee.

Rappolt / Cooper CARRIED

4.0 Reports

4.1 Holland Bloorview Performance Scorecard - Q1 (April 1 - June 30)

D. Savage indicated that the Q1 report was reviewed in detail with the Quality Committee earlier this afternoon. In Q1 2018/19, of the 33 measures that we track, 81.8% met or exceeded their targets, 6.1% were in the warning range and 12.1% were below their lower acceptable ranges of performance. Overall trends are similar to the previous quarter (Q4 2017/18).

New measures developed during the 2018/19 Quality Improvement Plan (QIP) have been embedded and are indicated using green text. Specifically, these new measures are 'number of workplace violence events' (note that this indicator includes both intentional and non-intentional incidents), the outpatient wait time indicators, the patient complaints indicator and the overall client experience indicator evolved to focus on 'excellent' responses only. Note that there is no target associated with the workplace violence events indicator as we are taking this fiscal year to understand our data and will be establishing a target for the 2019/2020 fiscal year.

4.2 Quality Committee Report

L. Torneck reported that the committee reviewed a reflective summary of the Patient Stories from 2017/18 at their last meeting in June. Today's meeting was spent reviewing the purpose, priorities and the role of trustees in patient stories and discussing how to react/respond to the stories and their impact.

4.3 Foundation Report

S. Hawken indicated that this is a very active time for the Foundation. They have secured thirty-three pledges totaling \$12,216,235 towards the Bloorview Research Institute Growth Strategy. This year's Evening of Possibility will focus on the BRI Growth Strategy. The event is nearly sold out. Once again many amazing chefs have been secured and the Globe & Mail has agreed to run a full page thank you ad after the event. The Dear Everybody 2.0 campaign launched on August 27th. The Foundation is working with their ad agency to challenge advertisers to use more people with disabilities in advertising campaigns.

The Leaside Block Party will be held on October 13th at Trace Manes Park. There will be activities for the whole family and lots of food and entertainment provided by local retailers.

On October 3^{rd} , the Lawyers for Possibility cabinet will host an event at Holland Bloorview to introduce their contacts from the legal community to us. Osler has agreed to host the event and Dr. Tom Chau will be the keynote speaker.

The Foundation has a new strategy to engage emerging leaders and young philanthropists. They are launching the Holland Bloorview Catalyst Council, whose purpose is to raise funds, build awareness in the community and grow the leadership giving and corporate pipelines.

5.0 Adjournment

The Chair asked Trustees to complete the Board Evaluation Form and then move to Room 5E105 for a Reception.

The Board Meeting adjourned at 7:50 p.m.

Willian Onuwa, Chair Board of Trustees