

**Holland Bloorview Board of Trustees**  
**MINUTES of Meeting**  
Wednesday, April 18, 2018  
6:00-8:00 pm  
Holland Bloorview, Room 5E100

**Present:** M. Ballantyne B. Cooper J. Hanigsberg L. Hicks C. Hunt  
A. Kaplan J. Lam G. Milo-Manson T. Muir H. Ort  
P. Puri (via teleconference) M. Rappolt S. Smile L. Torneck  
C. Wood

**Sr. Management:** T. Millar D. Savage B. Sybring S. Wong

**Regrets:** T. Chau C. Cowan S. Hawken M. Johnson A. Maharaj  
W. Onuwa

**Guests:** E. Berezovskaia J. Hammond A. Karmali A. Sium

**Recorder:** B. Webster

**Call to Order**

The Chair called the meeting to order at 6:00 p.m.

**Board Education – “Care for the Caregiver: A program for families, created by families”**

A. Sium, Director, Client and Family Integrated Care introduced the speakers. Amir Karmali oversees client and family-centred care initiatives at Holland Bloorview and manages the hospital’s Family Leadership Program. His son has also been a Holland Bloorview client. Jean Hammond has been part of the Family Leadership Program for 8 years and is a former Chair of the Family Advisory Committee (FAC) and is current co-lead of the Care for the Caregiver Subcommittee of the FAC and a family leader member of the Quality Committee of the Board.

A. Karmali and J. Hammond showed a BLOOM video which featured a single mother whose son has cerebral palsy and whose husband was struggling with some mental health issues and eventually died by suicide. They discussed the urgency for a program like Care for the Caregiver considering the number of families in crisis as they reach their limits of coping.

Last year 4 priority areas of care for the caregiver were identified by the FAC. They focused on resources and launched the website. Mental illness was the topic that received the most hits on their website. This year the focus is on education and support. Some of the activities include: Respite and Recreation Fair, Saturday Night Fun, Coffee Talk and Parent Education Workshops.

Their next steps include:

- alignment with staff and client mental health strategy
- mindful training
- Solution Focused Conversations training for families

They referenced a book that will be discussed at an upcoming Outpatient Coffee Talk – *From Surviving to Thriving: a Mother’s Journey through Infertility, Loss and Miracles* written by Fabiana Bacchini.  
[www.handfullhearts.com](http://www.handfullhearts.com)

T. Muir also reference a book that may be of interest - *Crooked Smile: One Family's Journey Toward Healing* written by Lainie Cohen.

C. Hunt thanked the team for their excellent presentation and discussion.

**Opening Remarks by Chair**

C. Hunt welcomed everyone to the meeting.

She reviewed the contents of Trustees’ folders and reminded all Trustees to complete their evaluation form.

## **Declaration of Conflict of Interest for Meeting**

The Chair asked whether anyone wished to declare a conflict of interest on any of the items slated for discussion at this Board meeting, and there were none.

### **1.0 Consent Agenda**

The Chair asked for a Motion to approve the Consent Agenda as pre-circulated.

**MOTION: It was MOVED by Marg Rappolt and SECONDED by Laurie Hicks that the Board of Trustees of Holland Bloorview Kids Rehabilitation Hospital approve the Consent Agenda of April 18, 2018.**

- 1.1) the Agenda for meeting of the Board of Trustees April 18, 2018**
- 1.2) the Minutes of the meeting of the Board on March 21, 2018**
- 1.3) the Board Standing Committee Report for April 2018**
- 1.4) Foundation Report**

**Rappolt / Hicks**

**CARRIED**

### **2.0 President & CEO Report - April**

J. Hanigsberg indicated that she had a few additions to her pre-circulated report. She brought attention to the full page ad in the Globe and Mail announcing the incredible gift from the Smith Family. A campaign launch was held at Holland Bloorview on April 11<sup>th</sup>.

We have recently received notice from Accreditation Canada that "Establishing a Schwartz Rounds Program: Advancing Compassionate Care in Canada" has been recognized as a Leading Practice.

Marg Rappolt and her family are featured in a recently published article in BLOOM. Here is the [link](#) to the story.

At the last CAHO meeting, they received an update from the Assistant Deputy Minister regarding funding allocations. We are still hopeful we will see additional funding.

A question was raised regarding the Danish visitors in March. D. Savage reported that we had 5 guests in total who spent 3 days at Holland Bloorview. They sought us out and were very grateful for the wealth of information shared during their visit.

### **3.0 New Business**

#### **3.1 Board Recruitment**

J. Lam indicated that the Governance Committee has 3 candidates to put forth for consideration for appointment at the Annual General Meeting in June. She reviewed the pre-circulated bios of each candidate. She also reminded Trustees that Dale Ponder was approved at last year's annual meeting for appointment in June 2018.

**MOTION: It was MOVED by Lynda Torneck, and seconded by Harry Ort, that the Board of Trustees of Holland Bloorview Kids Rehabilitation Hospital approve the recommendation from the Governance Committee for the appointment of Suzanne Jorisch, Yezdi Parvi and Laura Dottori-Attanasio to the Board at the Annual General Meeting on June 20, 2018.**

**Torneck / Ort**

**CARRIED**

### **4.0 Reports**

#### **4.1 Quality Committee Report**

L. Hicks presented the Quality Committee Report. She highlighted the presentation given by staff in Rehab and Complex Continuing Care on the implementation of the Family Needs Questionnaire – Pediatrics (FNQ-P). The FNQ-P was created for families of children and youth ages 2 to 18 years who have a diagnosis of Acquired Brain Injury and was recently piloted on the Brain Injury Rehab Team Inpatient Unit with 15 families. It is an important initiative that ties in to the ongoing work discussed during the Board Education session and the strategic impact area "personalize pathways."

#### **4.2 Medical Advisory Committee Report**

G. Milo-Manson reviewed the Medical Advisory Committee report. She indicated that the report has not yet been reviewed by Quality Committee. She noted that we continue to see good catches. She indicated that there were 49 client incidents in March – most were no harm or good catches. All others were mild harm. There was 1 process incident which involved a missed follow-up appointment. Once the error was noticed, an appointment was booked immediately.

#### **5.0 Adjournment**

The Board Meeting adjourned at 7:00 p.m.

*Cally Hunt, Chair  
Board of Trustees  
:bw*