

**eREB Applicant Manual**

(for eREB version 3.0, Dec 2025)

**Access eREB Platform**

1. Launch **Google Chrome** and Log In to eREB using the following link: [ereb.hollandbloorview.ca](http://ereb.hollandbloorview.ca). The link can be accessed on or off site.
2. If this is your first time using the eREB platform, you will need to create a new account. To register, click the “New User” button. **New User** **Users are required to utilize their Holland Bloorview email address.**
3. Once registered, the eREB System Administrator will validate your request. Once your account is validated, you will receive a confirmation email from the eREB System Administrator.

**Create Project and Begin Initial Application**

1. Under the Actions menu, select **Create Project** dialog box.



2. Enter the Project Title and click **Create**. This will be used to differentiate studies in the “**Projects**” menu in your Work Area. You will have an opportunity in the application to include your Full Study Title. Once a project is approved by the REB, the Project Title can only be changed through an amendment.
3. Once the Project has been created, you will be taken directly to the Initial Application and you can start answering questions and uploading documents. Please note the Initial Application is a smart form and sections will appear depending on your answers.
4. Once you arrive at the end of a page, press “Next” to continue to the next section of the application. Selecting any icon on the Actions menu will save your application.

**NOTE:** The application form is a smart form. Only questions that are triggered by your previous responses will appear. All questions that appear in the form are mandatory questions. The only exception is if the question says ‘if applicable’.

## Access Project and Submission Work Area

### Work Area

**1. Access a Project:** Projects are listed under the **Work Area** (If you are not at the homepage, click **Work Area** or **Projects** on the side bar)

Project Title	Project ID	Owner	Date Created	Date Modified
Test Project_003	767	Dr. Bob Smith	26-May-2025 14:38	26-Nov-2025 09:54
Test Project 2	742	Dr. Bob Smith	13-Nov-2024 13:56	17-Mar-2025 14:18
Project test	696	Dr. Bob Smith	09-Jan-2024 14:24	05-Jun-2025 09:28

### 2. Access a Specific Form:

- Click on the project row
- At the top of the following page, locate the **Project Tree** and select the specific submission. The form will appear at the bottom of the page
- The submission overview can be accessed by clicking the **Overview** tab

Section	Questions
1.0 Pre-submission Information	Pre-submission Information
2.0 General Information	General Information
3.0 Client and Family Engagement	Client and Family Engagement

### Give Others Access to a Form

- Select the form you would like to share from the **Project Tree**. and click **Share** above the form.
- Type in e-mail addresses of collaborators and select the levels of access. If the collaborator does not have an eREB account, you will be prompted to invite them to create an account. Once the collaborator has created an account, please **Share** the project with them again. If an external collaborator creates an account, please email the eREB system administrator to activate the individual.
- For additional collaborators click the **plus** button at the top right of the pop-up window.
- Once shared, the collaborators can be seen in the **Collaborators** tab of the submission.

User does not exist on the system

Invite

Navigation

Documents

Signatures

Collaborators

Submissions

Correspondence

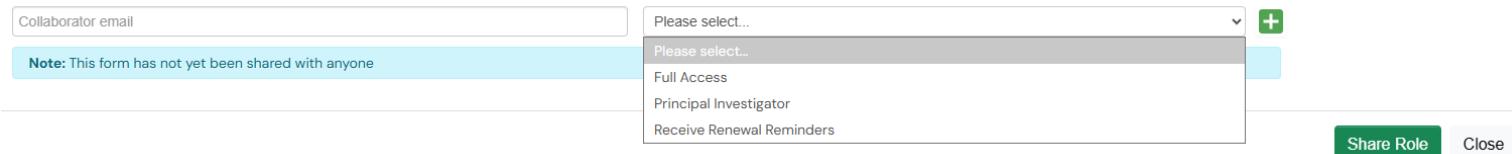
Site

History

## Applicant Roles

1. Forms can be shared with collaborators to grant them full permission to the application (ie. read, write, share, submit, etc). **Roles should be used for PIs and research team members** requiring full access to the application. Note: Please ensure everyone who should receive Continuing Review reminders be assigned the "Receive Renewal Reminders" role.
2. To grant a research team member full access or to receive notification, click **Roles**  **Roles** above the form. Selecting **Roles** instead of **Share** gives the added individuals permissions on all forms within an application.
3. Enter the individual's email into the "Collaborator's email" field in the pop-up window and select either the "Principal Investigator" "Full Access" or "Receive Renewal Reminders" role from the drop-down menu. Then select "Share Role" to share the application.

Sharing a form enables others to view/edit the same form depending on the level of access you give them. Please select the users you wish to share this form with:



Collaborator email

Note: This form has not yet been shared with anyone

Please select...

Please select...

Full Access

Principal Investigator

Receive Renewal Reminders

Share Role Close

**NOTE: The PI MUST be added as a collaborator and given the role of "Principal Investigator". This is the only way PIs are identified internally and only PIs identified in through Applicant Roles will receive notification emails.**

## Upload Documents

1. Within the submission application, you will be prompted to **Upload Documents**
2. Click **Upload Document** 
3. Click **Browse** to upload documents.
4. Enter both the Version date and Version ID (if applicable) and click **Upload**.

Document Name	Version Date	Version
<b>Browse</b>		

**\*TIPS\***

- Ensure the footer of the actual document includes the version date and number.
- Almost any file types can be uploaded (except exe files or excel files with macros).
- Files must be less than 150mb, if over, separate into multiple files or use a URL.

Upload

Please note: the TCPS-2 training certificate must be uploaded for the Principal Investigator (PI) and Co-Investigator (Co-I) for each new submission. The submitter should also attest that the Responsible Conduct of Research (RCR) and Good Clinical Practice (GCP) training has been completed and is still current for the individuals listed in the submission. The PI is responsible for ensuring that all those involved in the study, including all research study personnel, have appropriate training before the study starts.

## Adding and Saving Study Contacts

1. In the application form, you can add and save contacts for future use. Once you fill in contact details, click "Add to contacts".

### Local Co-Investigator(s)

0

Load Add to contacts

4.4 Please complete details for Local Co-Investigator(s):

2. In future applications, select previously saved contacts by clicking "Load". Insert contact details by selecting contact and clicking "Insert".

Search Contacts

Title	First Name	Surname	Organisation	Address 1	City	Telephone	Email
Insert	Dr	John	Doe				
Insert	Dr	Jane	Doe				

## PI/Delegate –Sign Submission Form/Request Signature

### Scenario 1: If the PI created the project

1. Within the form, click on **Attestations and Signatures**.
2. Click **Sign** 

20.0 Attestations and Signatures

[Attestations and Signatures](#)

### Scenario 2: If the PI did NOT create the project

1. Project Owner: Within the form, click on **Attestations and Signatures**. Select **Request Signature**  and an email will be sent to the PI.
2. PI: Select the **Signatures** tile in your work area to access the form and sign it.



Note: Once a form is signed, it will be locked. If you need to unlock the form to make changes, click **Unlock**

### Scenario 3: If there is a change in PI (Amendment)

1. Within the form, click on “Attestations and Signatures”.
2. Click Request Signature 
3. Fill out the email of the individual, and click Request
4. Repeat this process for each signature needed  
**NOTE:** both the departing PI and the new PI must sign
5. Once you've submitted signature requests, you can see the current signatures and signature requests by clicking **Signatures**  within the form or on the side bar.

**Request a signature**

Enter the email address of the person you want to sign this form

Email Address

Enter a message (Optional, max 800 characters)

**Request** **Close**

**NOTE:** The Director must review and sign off on the application PRIOR to submission. You will NOT be able to submit your application without the Director of Research Operation's signature. Please factor the institutional review process in your submission timeline. To expedite your request, please notify the Director that you have sent an application for signature.

**\*TIPS\***

- The study coordinator (“Delegate”) may sign the form on the PI’s behalf only if it is a resubmitted Initial Form or a Post Approval Form. However Reportable Event forms must always be signed by the PI.
- The PI must always have full access to the study forms. If the PI did not create the study in the system, the application must be shared with them and must be added as a collaborator before signing.

## MRI Review Process and MRI Technologist Signature

If the MRI is required for your study, please enter details in the MRI section. Prior to submitting your application, the Senior MRI Technologist must be consulted to review and sign. Please factor MRI Review Process in your timeline for your Initial Application and Post-Approval forms (e.g. Amendment).

### Step 1: MRI Technologist reviews application in progress

1. Please “Share” form with MRI technologist (see Give Others Access to a Project).
2. Please Email MRI technologist to notify that MRI section is ready for review.
3. The MRI technologist will review and add comments if applicable.
4. Please make changes if required. Once all sections of the application are finalized, move to Step 2.

### Step 2: MRI Technologist signature request

1. Within the form, click on **Attestations and Signatures**
2. Select Request Signature  and an automatic email will be sent to the MRI Technologist. Once a signature is requested, the form will be locked.

**\*TIP\***— If changes to the study team MRI personnel are required, please fill out the form on REDCap, you can find it [here](#). Going forward, all MRI personnel information will be submitted through REDCap.

## Submit a Form

**\*TIP\***— An application can be submitted only after all sections are complete and all signatures are obtained.

1. Check if all sections are complete: Click **Completeness Check**  **Completeness Check** at the top of the form
2. Any incomplete sections will be listed. Click on the incomplete section listed in blue to complete the outstanding question(s).

### Completeness Check



Incomplete: Please complete the following questions

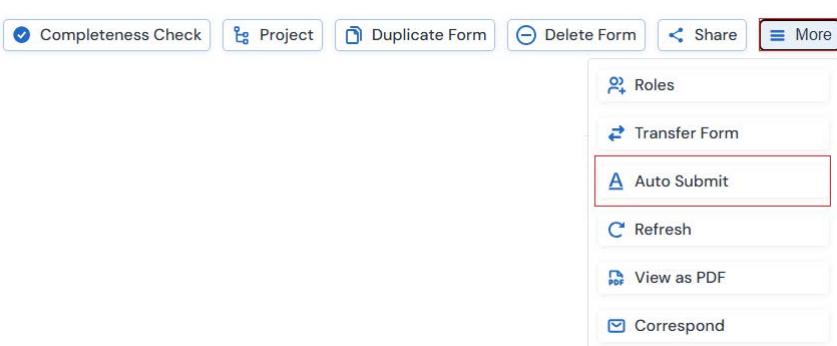
- 4.1.1 Tri-council Policy Statement (TCPs2) training certificate
- 6.19 Please upload the proposed study budget
- 7.2.6 Multi-site - Site Contact
- 7.2.7 Multi-site - Site Contact Phone

3. Once an application is complete, click “Submit”.

## Automatic Submissions

1. Automatic submission is now enabled on each application form. To disable automatic submissions, select **More > Auto**

### Submit



2. Enable/Disable automatic submissions and click **Save**. If enabled, once a form is complete and signatures have been obtained, the form should automatically submit.

### Automatic Submission



Disable auto-submission for this form when signatures are completed.

**Save**

**Close**

3. Once a form has been completed and signed, it will be automatically submitted. It may take a couple of seconds for the form to successfully go through. A message will appear once the form has successfully been submitted.

## Check Project and Submission Status

1. Within the form, click **Project**. 

2. In the **Forms** tab, the **Current Status** column displays the current status of the submission form.

Forms	Submitted Documents	Transfers	Sites	History
<input type="text" value="Search forms..."/>				
Form	Reference	Current Status	Date Modified	
Initial application	Initial application - Project test	Not Submitted	27-Nov-2025	
Amendment	Amendment - amendment 1	Not Submitted	27-Nov-2025	
Reportable Events	Reportable Events -	Not Submitted	27-Nov-2025	

3. The submission status can also be found in the **Overview** tab  **Overview**  at the top right of the form.

## Check System Notifications

1. On the **Work Area**, click on the **Notifications** tile at the top.

2. If you are not on the Work Area, select it from the side bar.



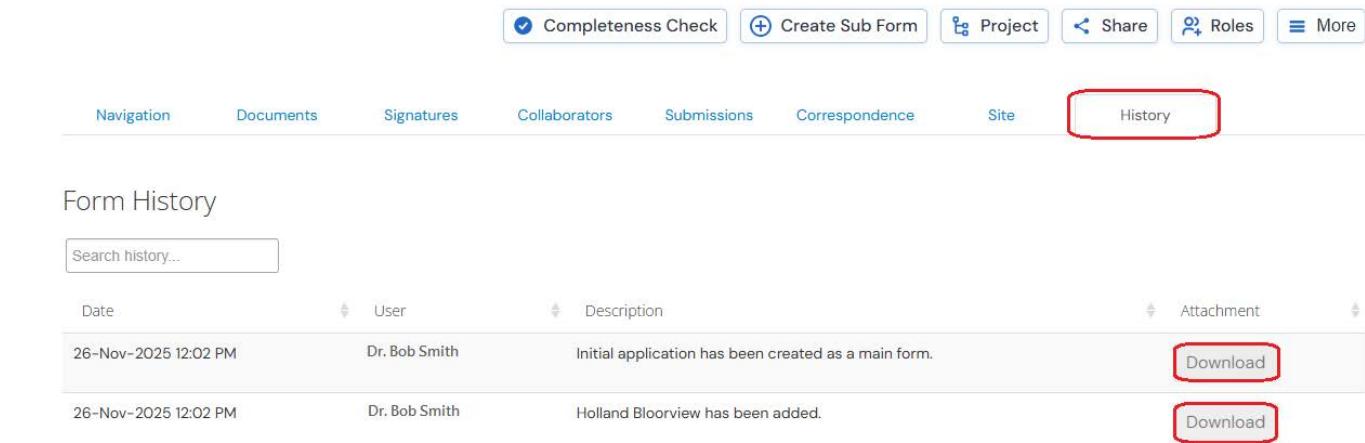
**\*TIP\***— System notifications are generated and emails are sent out when there is an update to the study.

**\*TIP\***— System notifications behave like emails. The number displays the number of *unread* notifications.

Some notifications have letters attached (which can also be found within the actual project). You can choose to delete notifications.

## Respond to Comments

1. Access the submission and click the **History** tab above the form.



Date	User	Description	Attachment
26-Nov-2025 12:02 PM	Dr. Bob Smith	Initial application has been created as a main form.	<a href="#">Download</a>
26-Nov-2025 12:02 PM	Dr. Bob Smith	Holland Bloorview has been added.	<a href="#">Download</a>

2. Click **Download** on the applicable notification to access any attachments from the Institutional Reviewer/REO/REB.

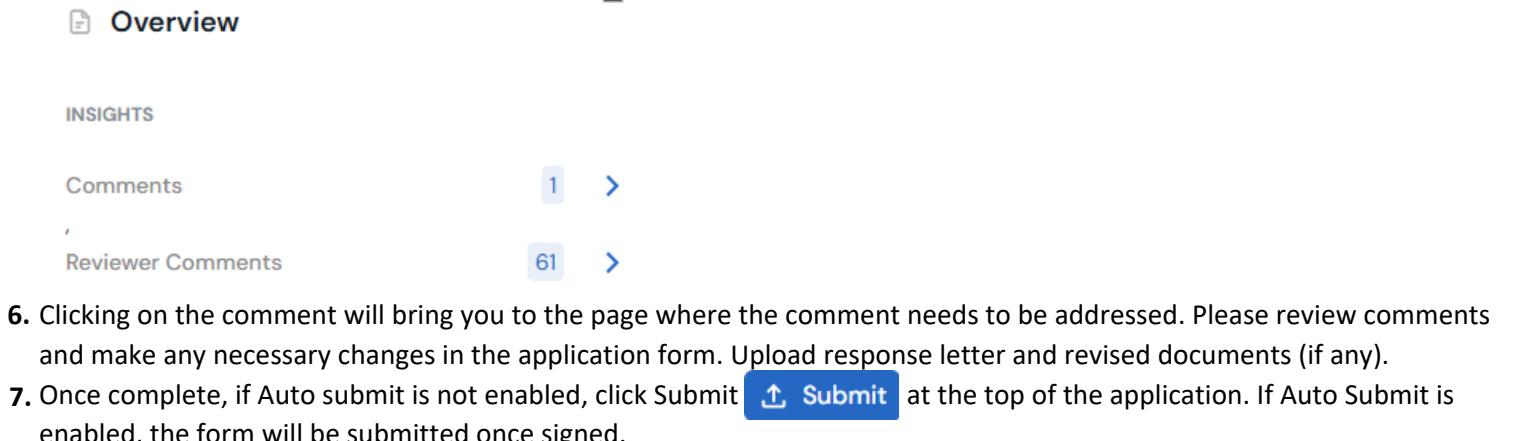
3. Click the **Navigation** tab to return to the submission. If changes are requested by the **Research Ethics Office or Research Ethics Board**, in the Pre-Submission Information section of the submission, change response for “Is this a resubmission in response to a request from the Research Ethics Board to make changes to your application” to **Yes** to open up the **Resubmission section** of the application form.

4. Include the tracked changes copy and a clean revised version of any documents the REO/REB has requested revision on in the **Resubmission Information** section. For example, the tracked changes version of the revised protocol for a new study should be uploaded in the **Resubmission Information** section.

Remove the old version and include the revised copy of any documents the REO/REB has requested revision on in the location of the original document. For example, a clean copy of the revised protocol should be uploaded in the **Protocol** section.

**\*TIP\*** - Please make this change **ONLY** in response to comments from the REO/REB (not comments from BRI).

5. On the Overview section of the form, click on **Reviewer Comments**.



Comments	1	>
Reviewer Comments	61	>

6. Clicking on the comment will bring you to the page where the comment needs to be addressed. Please review comments and make any necessary changes in the application form. Upload response letter and revised documents (if any).

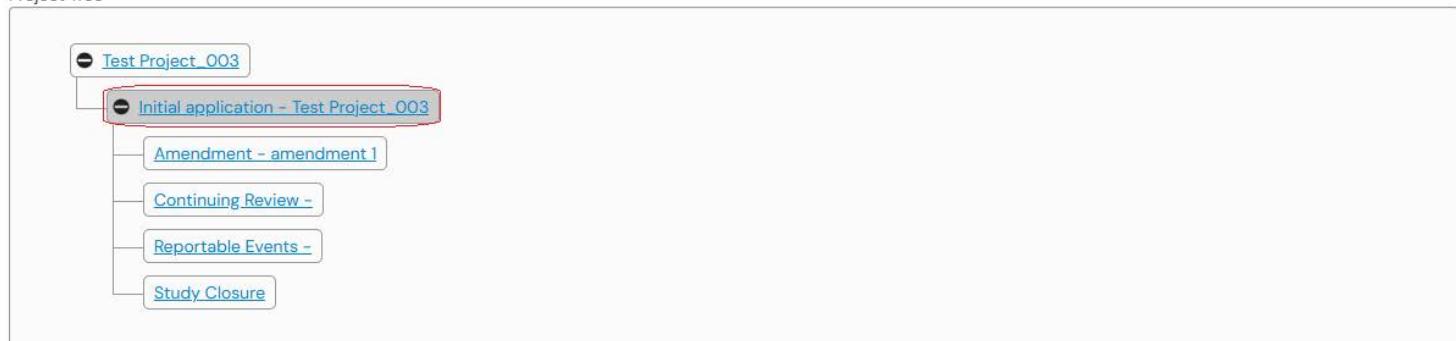
7. Once complete, if Auto submit is not enabled, click **Submit** at the top of the application. If Auto Submit is enabled, the form will be submitted once signed.

## Create a Sub-Form (Reportable Event, Continuing Review, Amendment, Study Closure)

1. Go to the Project Tree and select the Initial Application Form.

2. Click **Create Sub-Form** under the Project Tree.

Project Tree



**NOTE:** While completing a form you may encounter a locked question or a question that already contains an answer, this is because the question is shared with the Initial Application which is locked.

## CTO Studies

If you currently have an **active study** that has been approved by Clinical Trials Ontario (CTO) and has not been submitted via Holland Bloorview's eREB system; OR if you plan to submit a **new study** to CTO, please complete an abridged form within the eREB for institutional acknowledgment.

1. To do so, please start a new initial application
2. Select "Yes" to "Do you intend to/have you already submitted via CTO" in question 1.3.
3. Once the CTO study is closed, please notify the institution.

## Transferring Project Ownership

When the owner of a form leaves, they MUST transfer their eREB application to the PI.

1. Navigate to the Work Area.
2. Above the list of Projects, select Transfer 
3. Select which projects to transfer, enter the PIs email, and enter an optional message.

Transfer Projects X

Please note that you will lose all access to this project.

Email Address:

Message:

Search Projects

	Id	Project Title
<input type="checkbox"/>	0619	Test
<input type="checkbox"/>	0621	Test 2

## Contact Information

**\*TIP\***— If there any questions about the submission, contact the Research Ethics Office before submitting to eREB.

- For any questions related to the REB process or submission forms:
  - Contact the **Research Ethics Office** at [researchethicsboard@hollandbloorview.ca](mailto:researchethicsboard@hollandbloorview.ca).
- For questions related to eREB accounts:
  - Contact [ereb@hollandbloorview.ca](mailto:ereb@hollandbloorview.ca).