

2023-24 Quality Improvement Plan

A Quality Improvement Plan (QIP) is a public document that health care organizations in Ontario make on an annual basis that serves as a blueprint for quality initiatives. At Holland Bloorview, the QIP is an annual subset of the hospital's multi-year quality framework, known by the acronym SHOWCASEE (pg. 2). This document provides an overview of the approved indicators and targets for the 2023/24 QIP.

2023-24 Quality Improvement Plan Indicators and Targets

Type	Indicator	Dimension	Proposed Fiscal Year (FY) 2023/24 Target	Desired Direction	Target Rationale
Priority	Ratio of repeated workplace violence incidents (same initiator) to total number of workplace violence incidents	Safety, Work Life	47%	Down	Continued focus on preventing workplace violence; focusing on a desire to obtain a significant decrease in the number of repeated incidents
Custom	Number of Pressure Injuries Greater Than Stage 2 and Unstageable per 1000 patient days	Safety	0.24	Down	Working toward Solutions for Patient Safety (SPS) network aspirational target with goal to maintain previous FY22/23 fiscal year target.
Custom	Median of Wait Time For All Neuromotor Therapy/services (including occupational therapy, physiotherapy, social work, psychology and speech-language pathology)	Timely	100 days	Down	A shift towards the median will better show changes on a quarterly basis. Our current target is based on our FY2022-23 performance with a goal this year maintain current performance.
Priority	Percentage of Medication reconciliation completed for inpatients at discharge	Effective	95%	Up	Reflective of improving discharge medication reconciliation rates, while maintaining FY 22/23 performance thus far.
Custom	% 'excellent' rating by clients and/or families to the question: Overall how would you rate Holland Bloorview?	Client and Family Centred	Collecting baseline	Up	We are moving to a new survey vendor which will impact survey questions, data collection methods and response rates.
Priority	% of families and clients reporting they felt they were meaning-fully supported in preparing for discharge	Seamless	95%	Up	Maintain maximum target

Quality Matters at Holland Bloorview: A Plan for Action

What informs our integrated Quality Framework?

- No boundaries strategic plan
- Legislation
- Accreditation
- System priorities
- Scientific literature
- Staff, clients and families

Contact

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No boundaries

Holland Bloorview
 Kids Rehabilitation Hospital