

# Code of conduct: Virtual Recreation, Respite and Life Skills Fair

Holland Bloorview Kids Rehabilitation Hospital is committed to creating a safe and comfortable environment for everyone whether online or in person.

## Rules for online participation:

- We require that all guests engage in behaviours that are friendly, polite and considerate.
- We communicate in ways that are non-threatening, supportive, understanding, and respectful.
- The different perspectives, needs and dignity of others must be respected at all times. This includes clients, families, visitors, contractors, managers, students, volunteers, employees and members of the public.

## Zero tolerance

Holland Bloorview retains the right to remove a participant from a virtual session if their behaviour is disruptive or otherwise a threat to the safety and wellbeing of staff or other participants.