

Holland Bloorview Board of Directors Meeting Minutes

Wednesday, March 29, 2023

5:30 p.m. to 8:30 p.m.

ZOOM

Attendance

Present: Poonam Puri, Chair; Catherine Wood, Secretary; Allyson Whyte Nowak, Treasurer; Alycia Calvert; Laura Dottori-Attanasio; Julia Hanigsberg; Alice Keung; Andrea Hoffman, Jean Lam; Jennifer Quaglietta; Lisa Robinson; Catherine Roche; Michael Wasserman, Neil Self, Dale Ponder

Sr. Management: Golda Milo-Manson, Irene Andress; Enza Dininio; Evdokia Anagnostou; Tracey Millar; Aman Sium; Stewart Wong; Bohodar Rubashewsky, Sandra Hawken

Guests: Danny Nashman, Cate Creede (The Potential Group), Nadia Tanel (Holland Bloorview)

Regrets: Rhonda McEwen; Suzanne Jorisch

Recorder: Cherrell Williams

1.0 Call to order

P. Puri, Chair, called the closed meeting of the Holland Bloorview Kids Rehabilitation Hospital Board of Directors to order at 5:30 p.m.

Chair's remarks

P. Puri began the meeting with a Land Acknowledgment presented by J. Hanigsberg. The Chair then encouraged board members to complete the Toronto Academic Health Science Network Survey.

Approval of agenda

The Chair requested approval of the agenda as pre-circulated.

MOTION: It was MOVED by Alycia Calvert, and seconded by Jean Lam that the Board of Directors approve the agenda.

Calvert/Lam

CARRIED

Disclosure of Conflicts of Interest

The Chair asked whether anyone wished to declare a conflict of interest on any of the items slated for discussion at this Board meeting, and there were none.

2.0 Discussion Agenda

2.1 Strategic Plan

The Potential Group provided an overview of the process highlights for the 2030 strategic plan in seeking the Board's endorsement in principle on the overall direction of the plan. The objective is to seek the Board's final approval at the May 24th Board of Directors meeting.

Julia thanked everyone for their contribution and confirmed the takeaways as the need for more emphasis on Research and Academic, Client and Family Integrated Care and People First.

MOTION: It was MOVED by Lisa Robinson, and seconded by Jennifer Quaglietta that the Board of Directors approve the strategy framework with the plan to be amended to incorporate the comments and feedback provided by the Board.

Robinson/Quaglietta

CARRIED

2.2 Caring Safely Update

Safety Story

I. Andress shared a safety story in which the wrong client was brought into an activity. In the interest of safety Irene emphasized the importance of complying with the hospital's two client identifier policy at all times to ensure that the correct client receives the right service.

To prevent this error from reoccurring and as a preventative measure to ensure that the correct client receives the correct medication and / or service our 2-client identifier was reinforced in which staff are required to do the following:

- Check name and birthdate
- Confirm that client schedules are consulted
- Consult with nursing staff before bringing clients to group
- Ensure that id bands are placed on wrist, ankles or mobility devices
- Use Safety Caring practice such as STAR (Stop, Think, Act, Review)

2.2.2 Quality Improvement Plan/Executive Compensation

T. Millar and J. Maxwell provided an overview of the Quality Improvement Plan (QIP)/Executive Compensation in seeking the Board's approval for the 2023-24 QIP and the related compensation targets as well as corridors for three new QIP indicators.

MOTION: It was MOVED by Catherine Wood and seconded by Catherine Roche that the Board of Directors approve the Quality Improvement Plan/Executive Compensation as presented.

Wood/Roche

CARRIED

2.2.3 Quality Committee Report

C. Roche provided a brief summary of the February and March Quality Committee meetings. Q3 performance metrics were identified as being stable overall. An early review of the corporate scorecard which streamlines the metrics was conducted to ensure that we land on a solid set of metrics. This item will come back to the Quality Committee and then to the Board. Summary of March meeting will be circulated to the board.

2.2.4 Medical Advisory Committee

G. Milo-Manson provided the Medical Advisory Committee report and confirmed that this report was approved at the Quality Committee of the Board. She shared a number of client incidents one in particular where a child developed a migraine while at home but did not have his medication with him. We were able to fax a prescription to a pharmacist but it allowed us an opportunity to reflect on our current practices.

2.3 Financial Statements as of December 31, 2022

E. Dininio presented the financial statements as of December 31, 2022 and indicated that from a funding perspective Q3 was a very busy quarter. A one-time extern pandemic funding was highlighted. This funding supports employment opportunities for healthcare students to work in hospitals. Initially, this funding was not available to all hospitals but Holland Bloorview advocacy was instrumental in having this funding extended to children’s hospitals which resulted in Holland Bloorview becoming a recipient; the board was advised that government has indicated that the funding for this program will continue into fiscal 2023-24.

MOTION: It was MOVED by Jean Lam and seconded by Michael Wasserman that the Board of Directors approve the Financial Statements as of December 31, 2022 as presented.

Lam/Wasserman

CARRIED

2.4 Operating Plan

I. Andress presented the 2023-24 Operating Plan. The proposed operating plan was presented at the Joint Quality and Business and Audit Committee on February 22nd. The recent provincial budget identified that funding has been set aside to address pressures on healthcare particularly in pediatric hospitals.

Concerns were raised around the need for consistent funding and the stress caused to program managers by not being confident of ongoing funding.

ACTION: Pg. 10 column **Measures of Success**, item 1.3, third bullet to be amended to read <47% repeated workplace . . . and not <22%

MOTION: It was MOVED by Alycia Calvert, seconded by Michael Wasserman, that the Board of Directors of Holland Bloorview Kids Rehabilitation Hospital approve the 2023/2024 Operating Plan, as amended, and sign back the 2023/2024 Multi-Sector Accountability Agreement if the performance, funding and performance metrics are consistent with the 2023/2024 Operating Plan.

E. Dininio explained the unique fiscal context in the province in relation to Hospital Services Accountability Agreements and uncertainty of go forward funding related to “new normal” post-pandemic expenses and other items contributing to hospital challenges in balancing their books. Holland Bloorview is in discussions with Ontario Health Toronto Region in relation to “performance improvement plan” requirements.

Calvert/Wasserman

CARRIED

MOTION: It was MOVED by Alycia Calvert, seconded by Michael Wasserman, that the Board of Directors of Holland Bloorview Kids Rehabilitation Hospital authorize the Board Chair and President & CEO to execute and deliver on behalf of Holland Bloorview the 2023/2024 Hospital Services Accountability Agreement with such alterations or amendments as they may think fit and proper in the interest of the Corporation.

Calvert/Wasserman

CARRIED

2.5 Foundation Update

S. Hawken provided a foundation update on a number of upcoming fundraising efforts. With respect to Capes for Kids, public facing goal was \$1M, current funds raised as of year end are \$1,150,000. Sandra extended appreciation to all fundraisers but a special recognition to J. Quaglietta as an outstanding fundraiser for the most amount of funds raised on the hospital board. Will be reaching out to hospital board members to understand how to enhance fundraising efforts to help reach funding goals and how we can continue to grow 'friend' network.

2.6 President & CEO Report – February and March 2023

J. Hanigsberg mentioned federal and provincial budgets with next steps still being defined. Julia shared an initiative in which Children's Health Care Canada has partnered with the Conference Board to develop economic analysis on the value in investing in children's healthcare. The idea is that by looking at 3 different areas, for advocacy purposes will be able to access data on why it is prudent to invest more in children's healthcare.

3.0 Consent Agenda

The Chair noted the following items under the Consent Agenda requiring Board approval.

- 3.1 Minutes of Board Meeting January 25, 2023
- 3.2 Board Standing Committee's Reports – February and March 2023
- 3.3 Integrated Risk Management

A MOTION to approve: It was MOVED by Dale Ponder, and seconded by Jennifer Quaglietta, that the Board of Directors approve the Consent Agenda.

Ponder/Quaglietta

CARRIED

Adjournment

There being no further business for discussion, the meeting was adjourned at 8:30 p.m.

Poonam Puri
Chair, Board of Directors
:ph