


Impact Report 2020-2021

Redefining Possibility

Holland Bloorview
Kids Rehabilitation Hospital





To say the last year was challenging is an understatement. But, we cannot emphasize enough that it was also a year marked by tenacity, nimbleness, and a clear commitment by our hospital staff, students, volunteers and community to redefine possibility for children and youth with disabilities.

Navigating the COVID-19 pandemic, the stressful days and unpredictable weeks, meant looking at and reshaping how things were done without compromising access, quality, and safety. When we could, we moved care virtually, opening up healthcare to children and families that desperately needed it. And, wherever possible, we asked staff to work from home to keep us all safe. We even pivoted our hallmark campaigns and events, including *An Evening of Possibility*, *Capes for Kids* and *Dear Everybody*, virtually with astounding success.

Because succeed we did—and we could not have done it without you.

We're grateful to our donors who, against all odds, helped us have a record-breaking fundraising year of \$14.3 million. We are also grateful for the countless donations of meals, gifts, and personal protective equipment for our kids, families, and staff.

Because none of this would be possible without the generosity from you: our community of donors and supporters.

This past year showed us how much we all need to come together, to be each other's sources of strength, hope, and compassion. And together, we reshaped how things can be done. Together we proved that no challenge is too big, especially not with a team and community this resilient.

We know we are all tired, we are all still staying afloat, so from the bottom of our hearts thank you.

Thank you to the dreamers, the system shakers, the advocates, the innovators, who all rallied when our kids, youth, and families needed you most.

Thank you for helping us redefine a world of possibility.



Julia Hanigsberg
President and CEO,
Holland Bloorview Kids
Rehabilitation Hospital



Sandra Hawken
President and CEO,
Holland Bloorview Kids
Rehabilitation Hospital Foundation



Marg Rappolt
Chair, Board of Trustees,
Holland Bloorview Kids
Rehabilitation Hospital



Neil Selfe
Chair, Board of Directors,
Holland Bloorview Kids
Rehabilitation Hospital Foundation

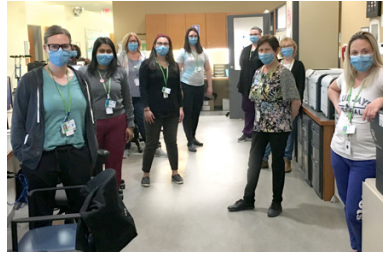




On March 11, 2020,
the World Health
Organization
announced COVID-19
as a global pandemic.

This is how
we responded.

APRIL 2020



Our staff working hard to keep our hospital safe

With a host of safety measures in place like screening, masking and physical distancing, we continued to provide safe, high quality care. Many staff were redeployed to support other areas of the hospital where needed.



18,291
of redeployed
staff hours

JUNE 2020



Taskforce established to promote inclusion, diversity, equity and accessibility (IDEA)

Holland Bloorview formed the IDEA Taskforce to promote anti-racism and ensure an equitable, inclusive, and diverse environment for all our clients, staff, and families.

JULY 2020



Supporting families financially during COVID-19

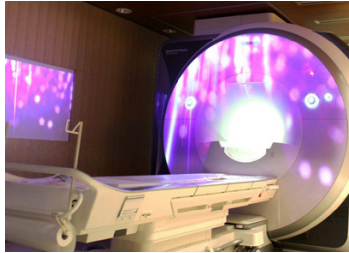
Thanks to the generosity of our donors and community, we rallied to ensure financial relief was available to families when they needed it the most.



We raised
175% more

for the Family Support Fund
this year. The fund provides
assistance for family needs including
medication, equipment and respite.

AUGUST 2020



Launching Canada's first child-friendly, immersive and accessible research MRI suite

Thanks to our many donors, our new research MRI will allow us to expand disability research. We can now analyze the brain as it develops over time in children and youth, especially those with autism, cerebral palsy and acquired brain injury.

SEPTEMBER 2020



Making friends thanks to virtual programming

For many kids with disabilities or medical complexities, social isolation was the best way to stay safe from COVID-19. But thanks to a generous donation, our hospital ensured our kids still had the means to virtually "meet" with friends and stay connected.

JANUARY 2021



Advocating for the needs of the youth and families throughout the pandemic

For many kids and youth, especially those with disabilities, the toll of the pandemic has been far-reaching. Throughout the pandemic, we've worked with families and other advocates in the children's health sector to amplify the voices of those we serve.

MARCH 2021



Empowering the leaders of tomorrow through Teaching & Learning

Four of our recent students shared their personal experiences at Holland Bloorview, which set them up for success in their field of paediatric study within and beyond the hospital's walls—even during a pandemic.



For more stories visit redefiningpossibility.hollandbloorview.ca or scan the QR code.




By the numbers

Who we serve



Who we are



Holland Bloorview
is in the
top 10%
of Ontario hospitals for
volunteer engagement
during the pandemic



136
Youth and
Family Leaders
contributed **3,131**
volunteer hours



We pivoted a lot of our appointments virtually, making sure our kids and families still got the care they needed – as seen in this virtual prosthetics appointment.

AND over the past year we:



had
zero flu cases



conducted
149,512
COVID-19 screenings



hosted
21,731
client virtual appointments



released
11 COVID-19
tip sheets
for families, with more
than 64,000 views



sent out
16 COVID-19
e-newsletters
which featured resources,
to more than 1,000 families



Top languages spoken by families

Hello

57%

English

مرحبا

1%

Arabic

38%

Other

بيلو

1%

Urdu

你好

1%

Mandarin

வணக்கம்

1%

Tamil

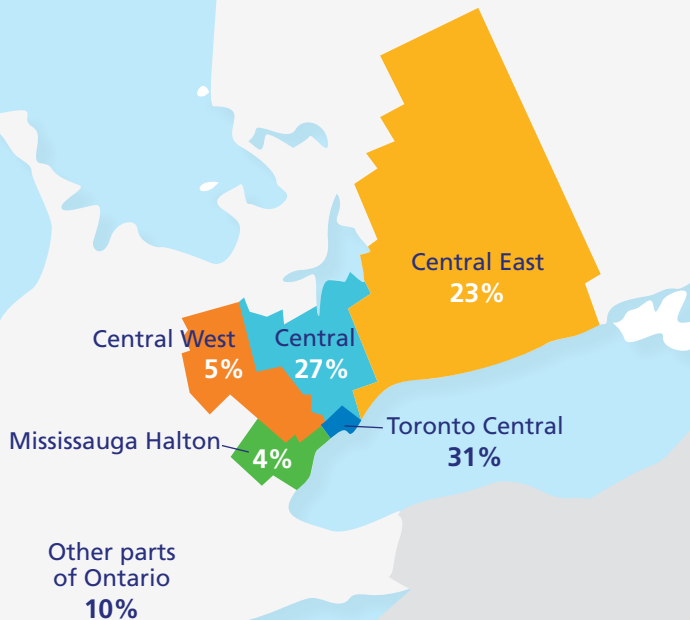
Hola

1%

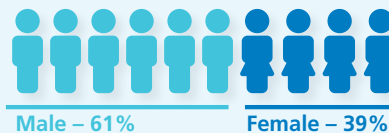
Spanish

7% of clients required
interpreter services

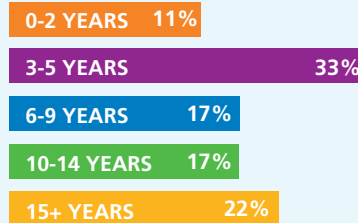
Where our clients and families live



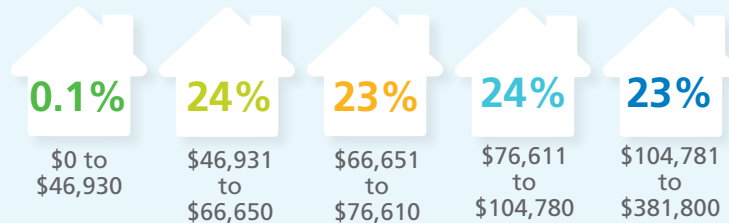
Gender distribution



Ages of clients

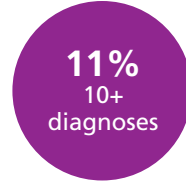
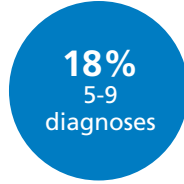
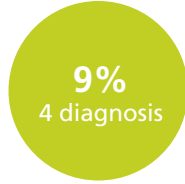
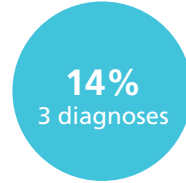
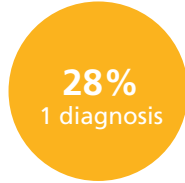


Family average household income after tax



*data unavailable for approximately 6% of our families

Complexity of the clients we serve

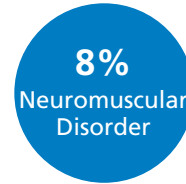
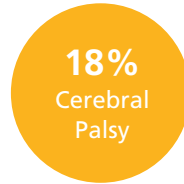


72%
clients with more
than one diagnosis

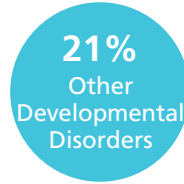


Most common diagnoses

Inpatient



Outpatient





650 family information consultations conducted by The Family Resource Centre



988 families accessed the family support fund



3,987 inpatient visits from our therapeutic clowns (almost 4x more than the previous year)



298 clients and families participated in family workshops and events



90 kids participated in our music and arts programs



This year we unveiled a new accessible playground, to ensure all kids can feel included and given a chance to play.



readers in **125 countries** are reading our BLOOM blog



This past year, we had **43** donations of Gifts in Kind including flowers, food, and gifts to support our clients, staff, and families


Bloorview Research Institute By the numbers

 **2** Canada Research Chairs

 **6** Hospital University Endowed Chairs

 **64** Peer reviewed papers published

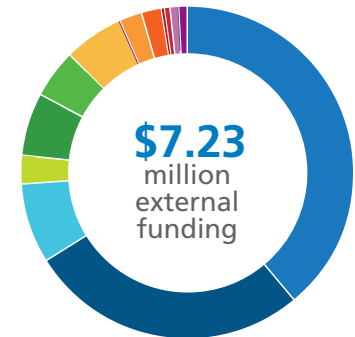
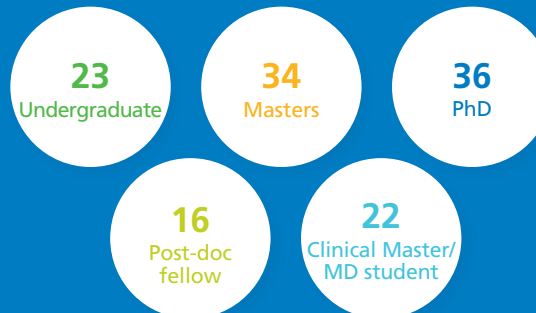
 **12** Research Labs/ Centres

 **16** Invited international talks/keynotes/ names lectures

Our scientists



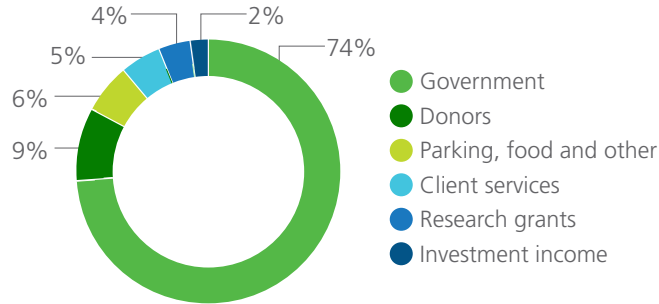
Our research trainees



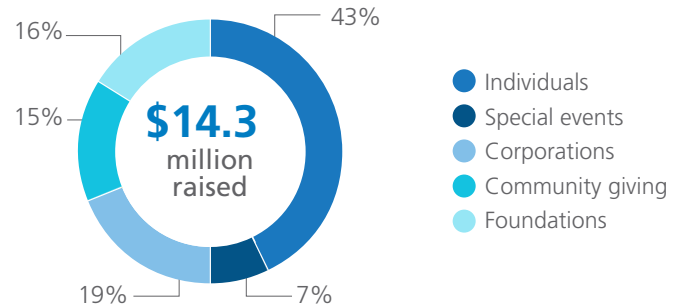
- 39.1% Tricouncil
- 27.2% Provincial
- 7.7% Subgrant collaborations
- 2.9% Donation
- 6.1% Indirect
- 4.7% Scientist awards
- 5.7% Federal
- 2.2% International
- 2.1% Industry
- 0.1% Other peer reviewed
- 0.7% Studentship
- 0.8% National association/foundation
- 0.7% Royalties/other revenue

Financials

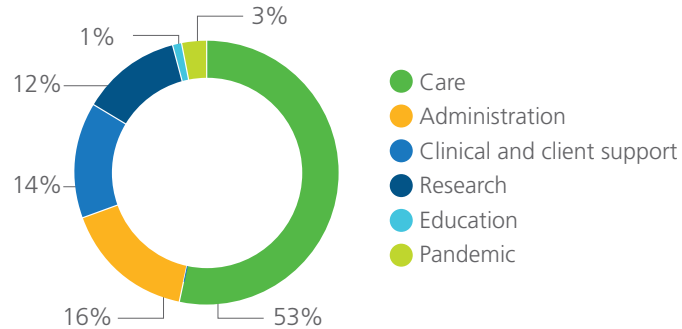
Where do hospital funds come from?



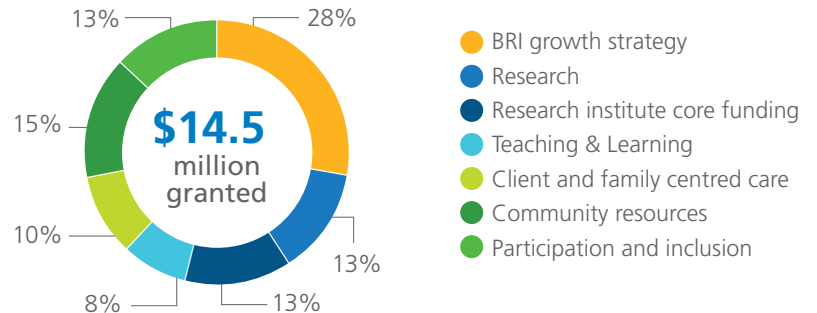
Where do foundation funds come from?



How do we spend hospital funds?



How do we grant foundation funds?



At Holland Bloorview we believe in creating a world where all youth and children belong. We are the only children's rehabilitation hospital in Canada focused on combining world-class care, transformational research, and academic leadership in the field of pediatric disability. We help thousands of kids and youth with disabilities and complex medical needs access care that focuses on their physical, mental, and emotional well-being, and we power their infinite potential and possibility.

Together we dream big. Together we champion a world of possibility.



+11 CONSECUTIVE YEARS



+10 CONSECUTIVE YEARS



+9 CONSECUTIVE YEARS



+4 TIME WINNER



Thank you for your impact on kids and youth with disabilities.

redefiningpossibility.hollandbloorview.ca

Holland Bloorview

Kids Rehabilitation Hospital

A TEACHING HOSPITAL
FULLY AFFILIATED WITH



Holland Bloorview

Kids Rehabilitation Hospital Foundation

Charitable Business # 88932-6278-RR0001

Holland Bloorview Kids Rehabilitation Hospital
150 Kilgour Road, Toronto, ON M4G 1R8
416-425-6220 info@hollandbloorview.ca
hollandbloorview.ca

Follow us



The web and PDF versions of the impact report are accessible for screen readers and other accessible technologies.