

2022-23 Quality Improvement Plan

A Quality Improvement Plan (QIP) is a public document that health care organizations in Ontario make on an annual basis that serves as a blueprint for quality initiatives. At Holland Bloorview, the QIP is an annual subset of the hospital's multi-year quality framework, known by the acronym SHOWCASEE (pg. 2). This document provides an overview of the approved indicators and targets for the 2022/23 QIP.

2022-23 Quality Improvement Plan Indicators and Targets

Type	Indicator	Dimension	Proposed FY 22/23 Target	Desired Direction	Target Rationale
Mandatory	Ratio of repeated workplace violence incidents (same initiator) to total number of workplace violence incidents	Safety, Work Life	22%	Down	Continued focus on preventing workplace violence; focusing on a desire to obtain a significant decrease in the number of repeated incidents
Custom	Number of pressure injuries stage 2,3, 4 and unstageable per number of patient days per 1,000 patients	Safety	0.24	Down	Working toward Solutions for Patient Safety (SPS) network aspirational target; represents a 20% decrease
Custom	% of children seen within <u>180</u> days for first diagnostic assessment in autism	Access	75% in 180 days	Up	This would be a realistic, stretch target that is reflective of current referral rates and program capacity; improvement over baseline continues to be a stretch target in an uncertain environment
Custom	% of clients seen within <u>120</u> days for first therapy service (Occupational & Physical Therapy) with the Neuromotor service		60% in 120 days	Up	Reflective of the shift in operational wait times that occurred over the course of the pandemic; improvement over baseline continues to be a stretch target in an uncertain environment
Custom	% 'excellent' rating by clients and/or families to the question: Overall how would you rate Holland Bloorview ²	Client and Family Centred	Collecting baseline	Up	We are moving to a new survey vendor which will impact survey questions, data collection methods and response rates.
Priority	% of families and clients reporting they felt they were meaning-fully supported in preparing for discharge ²	Seamless	95%	Up	Maintain maximum target

Quality Matters at Holland Bloorview: A Plan for Action

What informs our integrated Quality Framework?

- No boundaries strategic plan
- Legislation
- Accreditation
- System priorities
- Scientific literature
- Staff, clients and families

Contact

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No boundaries

Holland Bloorview
 Kids Rehabilitation Hospital