

Holland Bloorview  
Kids Rehabilitation Hospital

# Mission Vision Values



# Our shared values

The Holland Bloorview Kids Rehabilitation Hospital community values courage and resilience, compassion, excellence, equity and innovation. Our community brings together children, youth, families, staff members, students, volunteers and donors to build a world of possibility. We demonstrate our values every day in our interactions with one another and in our efforts to create

THE MOST MEANINGFUL AND HEALTHY FUTURES FOR ALL CHILDREN, YOUTH AND FAMILIES.

## COMPASSION

We have a shared responsibility to help one another and treat each other with respect and understanding.

## EQUITY

Embracing diversity, we create and strengthen a respectful environment where everyone can participate fully.

## COURAGE AND RESILIENCE

We embrace our strengths and see challenges as opportunities for growth and change.

## EXCELLENCE

We are committed to leading the way through partnerships. We collaborate to continually create improvements and ensure accountability in care, research and evaluation.

## INNOVATION

Fostering a culture of collaboration and exploration, we use our creativity to transform ideas into impact.





# Our mission

In unparalleled partnership with children, youth and families, we deliver outstanding personalized, inter-professional care; maximize function through cutting-edge treatment and technology; co-create groundbreaking research, innovation and teaching; connect the system; and drive social justice for children and youth with disabilities.

# Our vision

The most meaningful and healthy futures for all children, youth and families.



# Our shared values

## COURAGE AND RESILIENCE

We embrace our strengths and see challenges as opportunities for growth and change.

To achieve the value of courage and resilience we:

### Influence change for ourselves and others

We identify what needs to be different to transform our future.

### Find opportunity in challenges

We face challenges with optimism and are open to adapting.

### Practice self-care

We ask for what we need and use strategies to support our well-being.

### Embrace growth and change

We are curious and open to evolving.

### Focus on strengths

We acknowledge the unique value of each person and build on our contributions and abilities.

## COMPASSION

We have a shared responsibility to help one another and treat each other with respect and understanding.

To achieve the value of compassion we:

### Create a caring environment

We encourage a safe and kind environment by welcoming, valuing and including everyone.

### Respect each other's unique experiences

We keep an open mind and honour each person's individual journey.

### Move empathy into action

We actively listen and relate to each other so we can effectively move forward together.

### Support each other

We acknowledge and appreciate each other and use our strengths to help each other.

## EXCELLENCE

We are committed to leading the way through partnerships. We collaborate to continually create improvements and ensure accountability in care, research and evaluation.

To achieve the value of excellence we:

### Create and strengthen a culture of partnership

We work together to reach shared goals.

### Commit to leading the way

We share leadership and decision-making in client and family centred care, quality, safety and research.

### Provide high quality and safe care

We support openness and learning to deliver the best quality and safest care possible.

### Always aim to improve

We embrace our strengths and learnings to address needs and achieve meaningful and timely improvements.

### Use the best evidence available

We use the best evidence available to guide us and identify opportunities to build on knowledge.



# EQUITY

Embracing diversity, we create and strengthen a respectful environment where everyone can participate fully.

To achieve the value of equity we:

## Support individual needs

We listen to understand each other's unique needs and create meaningful outcomes together.

## Remove barriers to access

We collaborate with each other and with system partners to ensure services are delivered when, where and how they are needed and wanted.

## See strength in difference

We embrace our differences and create opportunities for everyone to participate fully.

## Act as allies

We are accountable to one another to build a safe, inclusive and respectful environment for all.

# INNOVATION

Fostering a culture of collaboration and exploration, we use our creativity to transform ideas into impact.

To achieve the value of innovation we:

## Explore fearlessly

We are curious and challenge ourselves to boldly explore and shape a future without boundaries.

## Foster a creative environment and mindset

We engage with diverse perspectives to solve problems in new ways, go beyond boundaries and learn from challenges.

## Move ideas into actions for impact

We transform ideas into reality, here and beyond our walls.

## Seek out new opportunities for collaboration

We look beyond ourselves and explore new partnerships and varying points of view.

## Re-imagine what currently exists

We question accepted practices and ways of thinking to see new possibilities.





## About Holland Bloorview Kids Rehabilitation Hospital

Holland Bloorview Kids Rehabilitation Hospital creates a world of possibility by supporting children and youth living with disability, medical complexity, illness and injury. Holland Bloorview is a top 40 Canadian research hospital that is fully affiliated with the University of Toronto and serves 7,500 families annually. Providing both inpatient and outpatient services, Holland Bloorview is renowned for its expertise in partnering with clients and families to provide exceptional care. Holland Bloorview is the only organization to ever achieve 100 per cent in two successive quality surveys by Accreditation Canada. For more information or to donate, please visit [hollandbloorview.ca](http://hollandbloorview.ca).

**Holland Bloorview**  
Kids Rehabilitation Hospital

150 Kilgour Road, Toronto, ON M4G 1R8  
416-425-6220 [info@hollandbloorview.ca](mailto:info@hollandbloorview.ca)  
[hollandbloorview.ca](http://hollandbloorview.ca)

A TEACHING  
HOSPITAL FULLY  
AFFILIATED WITH

