



# Housing Tip Sheet

## RGI Housing in Toronto

**The Family Navigation Hub** aims to share information and resources with families related to social needs such as stable housing, food and income security, access to childcare and more. For more information contact: [familynavigation@hollandbloorview.ca](mailto:familynavigation@hollandbloorview.ca)

Please note: The information provided in this tip sheet is for reference only. It is not intended as a recommendation or endorsement of organizations, agencies or private businesses, or as a comprehensive resource list.

### What is Rent-Geared-to-Income (RGI) Housing?

Rent-geared-to-income (RGI) housing, also called subsidized housing, is housing where the rent a person pays is geared to their income to make housing more affordable. The amount of rent you pay is calculated based on your family's income.

### Applying for RGI Housing

Applications for RGI housing in Toronto are managed by a division of the City of Toronto called Access to Housing.

Click here for more information on the criteria and application process:

<https://www.toronto.ca/community-people/employment-social-%20support/housing-support/rent-geared-to-income-subsidy/?accordion=need-help>

### Access to Housing – Application Support Centre

For questions regarding your application, contact the Access to Housing Application Support Centre:

Monday-Friday 8:30am-4:30pm | 416-338-8888 | 176 Elm Street, Toronto, ON, M5T 3M4

<sup>a</sup>

**Holland Bloorview Kids Rehabilitation Hospital**

150 Kilgour Road, Toronto ON Canada M4G 1R8 **T** 416 425 6220 **T** 800 363 2440 **F** 416 425 6591 [hollandbloorview.ca](http://hollandbloorview.ca)

A teaching hospital fully affiliated with the University of Toronto.

## How to Apply

Applications for RGI housing are done online, through the **My Access to Housing Toronto Portal**. Click this link to begin your application:

<https://www.rentcafesocialhousing.com/onlineleasing/city-of-toronto-rent-geared-to-income-application/guestlogin.aspx>

If you need help with your application, you can visit a Housing Help Centre.

Click here for a list of Housing Help Centres in Toronto:

<https://www.toronto.ca/community-people/housing-shelter/homeless-help/#housing>

## Tips for Applying Online



Click here for a step-by-step YouTube video on how to apply:

<https://www.youtube.com/watch?v=AulUoYVKuLs>

Here are more tips and further details on understanding the terms used in the application:

**Applicant:** Enter your own name and contact information. If it is not safe to receive mail from Access to Housing where you are currently staying, be sure to enter a safe alternative mailing address.

**Co-Applicant and Dependents:** List anyone else who will be living with you (e.g. your children)

**Income and Assets:** INCOME is the money you have coming in (e.g. OW, employment). An ASSET is money you have saved or something you own (e.g. an investment or a property you own).

**Line 23600:** This is from your most recent Notice of Assessment (NOA) tax form. Line 23600 is written on your NOA, and it is your net income for the past year. You need to have completed your taxes to apply for RGI housing. Click here for a free tax clinic if you need help filing your taxes: [https://apps.cra-arc.gc.ca/ebci/oecv/external/prot/cli\\_srch\\_01\\_Id.action](https://apps.cra-arc.gc.ca/ebci/oecv/external/prot/cli_srch_01_Id.action)

**Source of Income:** List what kind of income you have (e.g. OW, ODSP). Funding you receive to support your child (such as Special Services at Home or Assistance for Children with Severe Disabilities) does not count as income, and you do not need to list it as income on your application.

**Domestic Abuse/Human Trafficking:** Check off this section if you are completing a priority application under this category (more info below).

**Homelessness:** Check off this section if you are experiencing homelessness.

**Terminally Ill:** Check off this section if you are experiencing a terminal illness (more information below).

**Accessibility:** In this section you can make accessibility requests (for example, a wheelchair modified unit).

**Documents:** In this section you will upload the necessary documents (Notice of Assessment, proof of status in Canada, any priority applications).

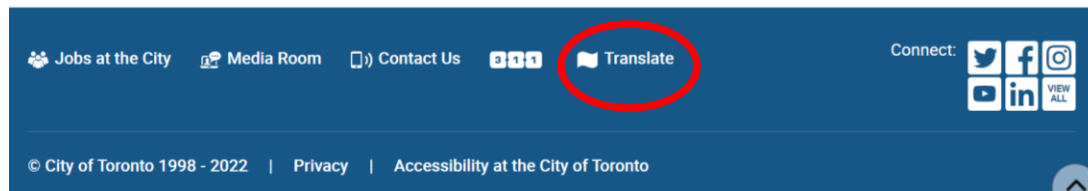
**Sign and Submit:** You must sign a consent form, and this can be done online.

## Tips for Making Housing Selections

**NOTE:** If you need translation services, you can scroll to the bottom of the page. Click the button that says “Translate” circled below in **RED** to choose a different language.

Showing 1 to 10 of 583 Locations

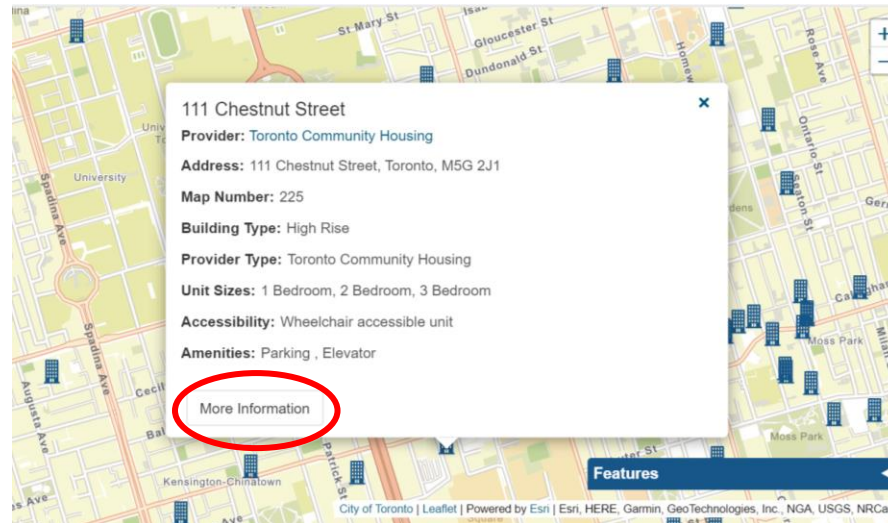
<< First < Previous 1 2 3 4 5 6 7 8 9 10 Next > Last >>



Once your application is approved, you can select housing choices by logging into the same portal you used to apply. You can find a map and more information about individual buildings here:

<https://www.toronto.ca/community-people/employment-social-support/housing-support/rent-geared-to-income-subsidy/subsidized-housing-listings/#location=&lat=&lng=>

When you click the link above, you will be brought to a page with a map of all the different housing listings in Toronto. Click on an individual building icon to learn more about each building, including accessibility information. A pop-up window will come up with information about the building. Click “More Information” circled below in **RED** below to see a picture of the building and learn more details.



**IMPORTANT:** Access to Housing will only offer you 1 unit. If you decide to decline the housing unit you have been offered, you will be placed at the bottom of the waitlist again. Only choose buildings where you actually want to live.

### Special Priority Program (SPP) Housing

Some people will receive housing offers faster than other applications because of the urgent nature of their housing needs.

### Survivors of Domestic Abuse or Human Trafficking

You may qualify for this priority category if you:

- Currently live with an individual who is abusing you or another person in your household, or is sponsoring the abused member as an immigrant
- Lived with someone who was abusing you or another person in your household, or is sponsoring the abused member as an immigrant, and you left that abusive situation less than 90 days ago (exceptions to this time frame rule may be granted in exceptional circumstances)

Click this link to learn more:

<https://www.toronto.ca/community-people/employment-social-support/housing-support/rent-geared-to-income-subsidy/survivors-of-domestic-abuse-or-human-trafficking/>

### Terminally Ill Applicants

You may qualify for this priority category if you:

- Are experiencing a terminal illness and have less than 2 years to live
- Are under the care of a physician who can provide a diagnosis and confirm your life expectancy is less than 2 years

Click this link to learn more:

<https://www.toronto.ca/community-people/employment-social-support/housing-support/rent-geared-to-income-subsidy/terminally-ill-applicants/>

**Note:** For both of these priority applications, an extra application with supporting documentation is required. It is best to work with a social worker or housing worker who can support you.

If your priority application is approved, you will be placed at the top of the waitlist.

## Co-Op Housing

Many people are specifically interested in co-op housing. Co-op housing is often accessed by completing an Access to Housing application for RGI housing, as outlined above. Sometimes, you can also contact co-ops individually to ask about being placed on a waitlist.

To view co-op listings in Toronto to inquire about individual waitlists, you can view a list of all the co-ops in Toronto from the Co-Operative Housing Federation of Toronto website:

<https://co-ophousingtoronto.coop/resources/find-a-coop/>



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