Holland Bloorview Board of Trustees MINUTES of Meeting

Wednesday, October 16, 2019 6:00-8:00 pm Holland Bloorview, Room 5E100

Present: C. Roche B. Cooper C. Cowan W. Onuwa

J. Hanigsberg M. Rappolt
S. Jorisch (teleconf) A. Whyte Nowak
P. Rumney B. Cooper

G. Milo-Manson M. Johnson (teleconf)

C. Wood (teleconf) J. Lam

Sr. Management: T. Chau D. Savage

E. Dininio S. Hawken

S. Wong T. Millar

Regrets: L. Dottori, P. Puri, Y. Pavri, M. Ballantyne, A. Kaplan, B. Rubashewsky, M. Sikand

Guests: D. Martin, Dr. Moola, T. Coffey, B. Dangerfield

Recorder: E. Berezovskaia

Call to Order

The Chair called the meeting to order at 6:00 pm.

Board Education Session- Research in Bloorview Research Institute HEART Lab

T. Chau introduced Dr. Moola, an assistant professor in the School of Early Childhood Studies at Ryerson University. She is also a research scientist at the Holland Bloorview Kids Rehabilitation Hospital and assistant professor at the University of Toronto's Dalla Lana School of Public Health and Rehabilitation Sciences Institute.

Dr. Moola provided an introduction to the Health Experiences and Arts-Based Research (HEART) lab that she leads. Dr. Moola outlined recent research activities in the area of music therapy, visual arts, and dance-based methods of inquiry. She presented ideas on the implementation of the music and the arts hub that will be part of the BRI strategy expansion.

Opening Remarks from the Chair

W. Onuwa welcomed everyone to the meeting. He encouraged Trustees to sign up to attend a Quality Committee and Family Advisory Committee metting if they have not already done so. W. Onuwa reminded Trustees about the 14th Annual BRI Symposium, on November 19th, 2019.

W. Onuwa congratulated J. Hanigsberg on being named a Women's Executive Network Top 100 Most Powerful Woman for the second year in a row.

S. Hawken mentioned that in December the Foundation Board of Directors is holding its annual retreat. Board of Trustees are being invited to participate in an immersive experiential learning session on December 10, 2019 at 5:00 pm in the Holland Bloorview Conference Centre.

Declaration of Conflict of Interest for Meeting

The Chair asked whether anyone wished to declare a conflict of interest on any of the items slated for discussion at this Board meeting, and there were none.

1.0 Consent Agenda

MOTION: It was MOVED by Marg Rappolt and SECONDED by Carol Cowan that the Board of Trustees of Holland Bloorview Kids Rehabilitation Hospital approve the Consent Agenda.

- 1.1) Agenda for meeting of the Board of Trustees October 16, 2019
- 1.2) Minutes for meeting of the Board on September 18, 2019
- 1.3) Board Standing Committees' Report October 2019
- 1.4) Foundation Report

1.5) Quality Committee Terms of Reference

Rappolt / Cowan CARRIED

2.0 President & CEO Report

J. Hanigsberg welcomed everyone to the meeting. J. Hanigsberg introduced Pakizah Kozak, who joined Holland Bloorview as Chief Information Officer. Her role will be focusing on advancing Holland Bloorview's digital health strategy and evolving our new integrated clinical information and enterprise resource planning system.

J. Hanigsberg indicated that on September 28th Holland Bloorview celebrated the arrival of its research MRI. Operation of the new research MRI is expected by the end of 2019. J. Hanigsberg mentioned that strategy check-ins were launched in October, across the organization with invitations going out to include staff, families/clients, youth, trustees and internal/external stakeholders.

3.0 Business Arising

3.1 Annual Board Retreat

The Board Retreat is currently scheduled for November 20, 2019. It will focus on the strategy refresh and a board effectiveness workshop that will be led by Annie Tobias, Vice President Education, Ontario Hospital Association. W. Onuwa encouraged Board of Trustees to attend the retreat.

3.2 Electronic Health Record: Expanse Implementation

D. Savage presented on Digital Health strategy and the implementation of Meditech Expanse. Meditech Expanse is Holland Bloorview's integrated clinical information, electronic health record and enterprise resource planning system that was successfully launched on June 1, 2019. Highlights of the new system included:

- Improved safety and security features
- Enhanced clinical and financial processes
- Better Web access for clinical staff
- More sharing of data across disciplines

The Meditech team is actively resolving issues & taking ideas for improvements. Project expenditures from May 2018 through July 2019 totaled \$3.74 million, 2 percent above the original forecast and financial allocation. W.Onuwa recommended to provide updates to the Board about the new issues that are emerging.

4.0 New Business

4.1 Children's Hospitals Solutions for Patient Safety

J. Hanigsberg introduced Dr. Trey Coffey, who is a pediatric hospitalist and safety leader based at SickKids in Toronto. Dr. Coffey is currently leading SickKids' Caring Safely campaign aiming to dramatically reduce serious harm to patients and staff.

Dr. Coffey presented on Children's Hospitals Solutions for Patient Safety. The Solutions for Patient Safety Network, is a collaborative established in 2009 in an effort among children's hospitals working to transform pediatric patient safety. The Solutions for Patient Safety Network consist of over 85 children's hospitals that have adopted a high reliability strategy.

Holland Bloorview will become an official Solutions for Patient Safety member in January 2020. Holland Bloorview's No Boundaries strategy will focus on quality and safety, advancing safe and high-quality care for children and providing a safe working environment for staff.

4.2 Governance Quality Indicators

The Governance Quality Indicator Report 2018/2019 was reviewed at the Governance Committee in September. W.Onuwa noted there are a couple of areas where we performed below target. W.Onuwa encouraged the Board of Trustees to fill out the feedback form.

4.3 Family Engagement in Research: Evaluation

J. Hanigsberg introduced Nadia Tanel, Operations Manager in BRI and Beth Dangerfield, Family Leader. N. Tanel and B. Dangerfield presented the findings of a review of Holland Bloorview's Family Engagement in Research program. Over the five year period, families have reviewed grant proposals, informed outcome measures and research procedures, partnered on the development and execution of research protocols, communicated research findings internally and externally, and informed key strategic initiatives within BRI. Overall, the evaluation revealed that the Family

Engagement in Research program at Holland Bloorview is generally working well, and that family engagement in research is thriving.

5.0 Reports

5.1 Quality Committee Report

C. Cowan presented the Quality Committee report. There were no questions at this time.

5.2 Medical Advisory Committee Report

G. Milo-Manson reported that the Medical Advisory Committee report was reviewed in detail at the Quality Committee. She indicated that there were no medication incidences to report.

6.0 Fill out feedback forms

W. Onuwa reminded Trustees to complete their feedback forms after the meeting and indicated that the feedback gets reviewed at the Governance Committee.

7.0 Adjournment

The Board Meeting adjourned at 8:10 p.m. Trustees moved into a Meeting without Management.

William Onuwa, Chair, Board of Trustees

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