Words matter:

HOW TO GET THE HEALTH AND WELLNESS CONVERSATION STARTED

As healthcare professionals, communicating in a respectful and caring way, and developing a trusted relationship with your client is essential when having conversations about health, wellness and weight. We need to be thoughtful about the words we use because words matter.



Don't forget to ASK

Always ask permission before initiating a conversation about lifestyle and weight. Don't know how to get the discussion going? Try some of these conversation starters and take a look at some of the different words you can use.

Try this:

Need some help getting the conversation going?

Try these conversation starters:

- Would you be willing to spend a few minutes talking about ways to stay healthy and energized?
- Are you interested in knowing more about ways to stay healthy? How can I help?
- Can we take a few minutes to discuss your health and weight?
- Would it be alright if we discussed your (child's) weight?



Terminology for weight-related conversations

Preferred terminology and statements

- Best weight for you
- Healthy goals
- Healthy growth
- Optimize health
- Growth and development
- Continue doing...
- How do you feel about...
- What does healthy mean to you?
- Eating patterns/habits
- Let height catch up with weight

Inappropriate terminology and statements

- Fat
- Lazy
- You're going to have a heart attack
- You're going to get diabetes
- You're going to die
- Just try
- Eat less, move more

Adapted from: A Guide for Health Professionals: Assisting Parents and Guardians in Communicating with their Children about Body Weight.



What is meant by 'best weight'?

A person's 'best weight' has been described as "whatever weight a person achieves while living the healthiest lifestyle they truly enjoy."

For more information on this definition of best weight, visit https://obesitycanada.ca/publications/best-weight-book/



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To download your free copy of the Casebook, visit: www.hollandbloorview.ca/conversationcasebook

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